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WOODWARD

Application Note 36586
(Revision NEW)

Replaces SE-3900

APECS Diagnostic Guide

IMPORTANT

This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

DEFINITIONS

- **DANGER**—Indicates a hazardous situation which, if not avoided, will result in death or serious injury.
- **WARNING**—Indicates a hazardous situation which, if not avoided, could result in death or serious injury.
- **CAUTION**—Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
- **NOTICE**—Indicates a hazard that could result in property damage only (including damage to the control).
- **IMPORTANT**—Designates an operating tip or maintenance suggestion.

WARNING

The engine, turbine, or other type of prime mover should be equipped with an overspeed shutdown device to protect against runaway or damage to the prime mover with possible personal injury, loss of life, or property damage.

The overspeed shutdown device must be totally independent of the prime mover control system. An overtemperature or overpressure shutdown device may also be needed for safety, as appropriate.

Read this entire manual and all other publications pertaining to the work to be performed before installing, operating, or servicing this equipment. Practice all plant and safety instructions and precautions. Failure to follow instructions can cause personal injury and/or property damage.

This publication may have been revised or updated since this copy was produced. To verify that you have the latest revision, be sure to check the *publications page* on the Woodward website:

www.woodward.com/publications

The current revision and distribution restriction of all publications are shown in manual *26311*.

The latest version of most publications is available on the *publications page*. If your publication is not there, please contact your customer service representative to get the latest copy.

Any unauthorized modifications to or use of this equipment outside its specified mechanical, electrical, or other operating limits may cause personal injury and/or property damage, including damage to the equipment. Any such unauthorized modifications: (i) constitute "misuse" and/or "negligence" within the meaning of the product warranty thereby excluding warranty coverage for any resulting damage, and (ii) invalidate product certifications or listings.

NOTICE

To prevent damage to a control system that uses an alternator or battery-charging device, make sure the charging device is turned off before disconnecting the battery from the system.

NOTICE

To prevent damage to electronic components caused by improper handling, read and observe the precautions in Woodward manual *82715*, *Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules*.

Revisions—Text changes are indicated by a black line alongside the text.

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Electrostatic Discharge Awareness

All electronic equipment is static-sensitive, some components more than others. To protect these components from static damage, you must take special precautions to minimize or eliminate electrostatic discharges.

Follow these precautions when working with or near the control.

1. Before doing maintenance on the electronic control, discharge the static electricity on your body to ground by touching and holding a grounded metal object (pipes, cabinets, equipment, etc.).

2. Avoid the build-up of static electricity on your body by not wearing clothing made of synthetic materials. Wear cotton or cotton-blend materials as much as possible because these do not store static electric charges as much as synthetics.

3. Keep plastic, vinyl, and Styrofoam materials (such as plastic or Styrofoam cups, cup holders, cigarette packages, cellophane wrappers, vinyl books or folders, plastic bottles, and plastic ash trays) away from the control, the modules, and the work area as much as possible.

4. Do not remove the printed circuit board (PCB) from the control cabinet unless absolutely necessary. If you must remove the PCB from the control cabinet, follow these precautions:

   - Do not touch any part of the PCB except the edges.
   - Do not touch the electrical conductors, the connectors, or the components with conductive devices or with your hands.
   - When replacing a PCB, keep the new PCB in the plastic antistatic protective bag it comes in until you are ready to install it. Immediately after removing the old PCB from the control cabinet, place it in the antistatic protective bag.

NOTICE

To prevent damage to electronic components caused by improper handling, read and observe the precautions in Woodward manual 82715, *Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules*.

Chapter 1
PID Gain Adjustments

The plots below illustrate various conditions that may be encountered while tuning an application and adjusting proportional, integral, and derivative gains. Probable causes are suggested to help you correct these conditions.

PROPORTIONAL_GAIN

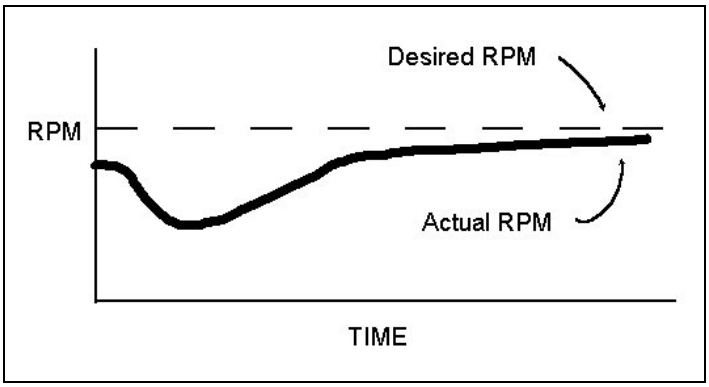
Proportional gain is used to improve response time. A maximum amount of proportional gain should be used while still maintaining stability. Increase proportional gain until speed begins to oscillate, then decrease until oscillation stops. If oscillations do not occur, bump actuator lever, then decrease proportional gain until oscillation stops.

INTEGRAL_GAIN

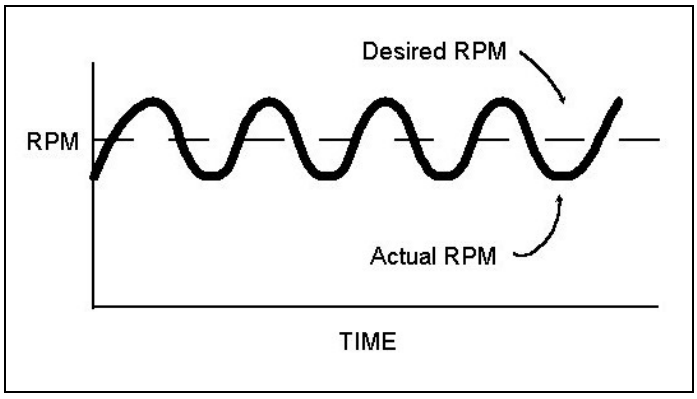
Integral gain is used to remove steady-state errors. Increase integral gain until speed begins to oscillate, and then decrease until oscillation stops. If oscillations do not occur, bump actuator lever, then decrease integral gain until oscillation stops.

DERIVATIVE_GAIN

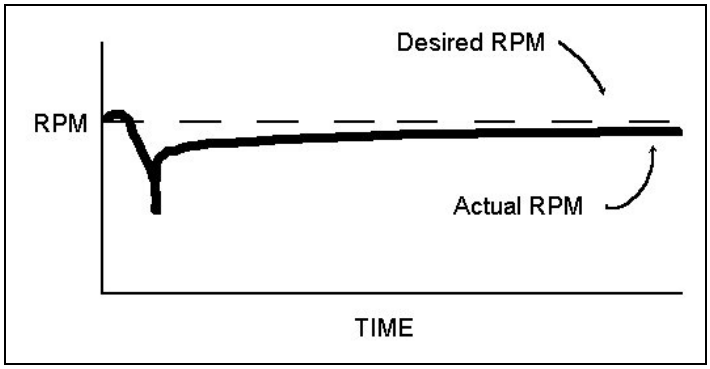
Derivative gain is used to improve stability. Increase derivative gain until response has a slight overshoot on load transients.



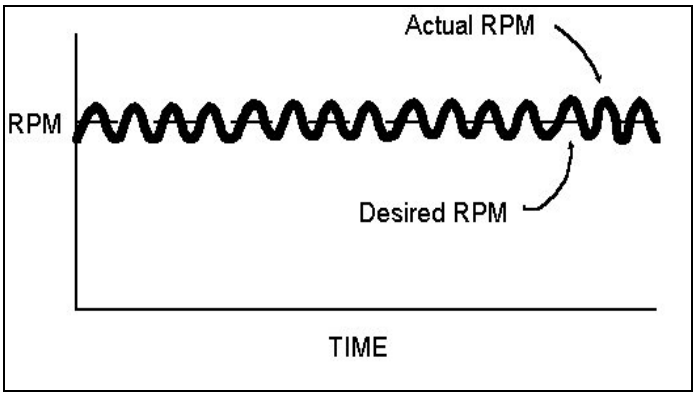
PID Gains Too Low



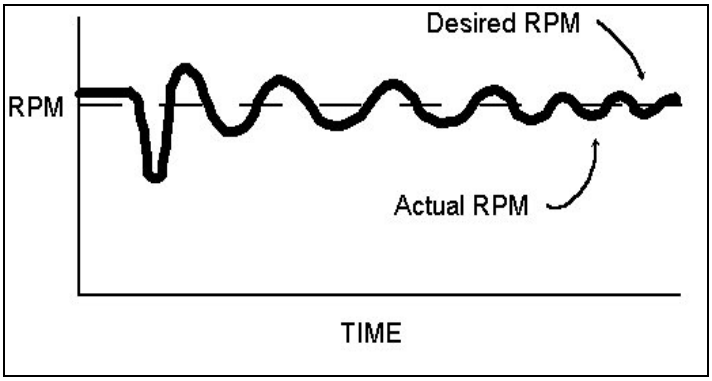
PID Gains Too High



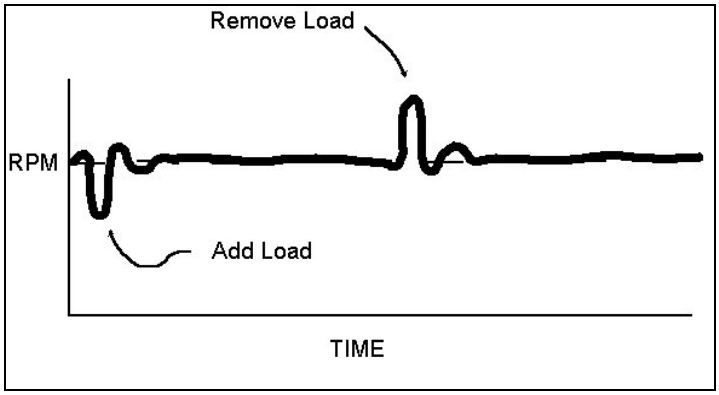
Integral Gains Too Low



Derivative Gains Too High



Integral Gains Too High or Derivative Gains Too Low



Desirable Response

Chapter 2
Diagnostics Using
Fluke 83/87 Multimeter

The use of a digital multimeter, capable of measuring frequency and duty cycle, is highly recommended for troubleshooting the APECS system. The instructions below make reference to the Fluke 83/87 mulitmeter. However, any comparable meter with similar features can be used.

MEASUREMENT	ACTION
Battery Voltage	Attach multimeter leads to battery terminals/wires on controller. Set Fluke 83/87 for volts DC (second position). This permits monitoring battery voltage into APECS controller. You can record minimum battery voltage during cranking using the min/max feature. Voltage should be > 9 Vdc when cranking; > or = 12 VDC for 12-volt system when running; > or = 24 VDC for 24-volt system when running.
Actuator Output (PWM duty cycle display)	Attach red lead to actuator positive terminal/wire and black lead to actuator negative terminal/wire. (If you do it backwards, you will read 100 duty cycle.) Set the Fluke 83/87 dial for volts AC (first position above Off). If you press the button labeled “Hz” once, you should read 400. This is the normal PWM frequency for APECS 2000. The APECS 3000 and APECS 4000 are factory set to 100 Hz but can be changed by user. If you press the “Hz” button once more, you will read percent duty cycle. When the engine is running, duty cycle should be somewhere around 50-70% and should increase with engine load. If you run much above 85-90% for very long, the actuator may be working a little too hard (or you don’t have enough travel in the linkage, or the engine is exceeding its rated load).
Actuator Resistance	Model 0175: 2.80 ohms (12 V), 10.63 ohms (24 V); Model 0250: 1.76 ohms (12 V), 6.84 ohms (24 V); Model 0300: 1.72 ohms (12 V), 6.57 ohms (24 V). You can also check the resistance between the coil and the steel case of the actuator. (Resistance should be infinity.)
Speed Sensor Output	Attach the multimeter leads to speed signal terminals/wires. Set the Fluke 83/87 for volts AC. Monitoring volts AC during cranking is helpful for determining if the speed sensor voltage is adequate during cranking. It should be a minimum of 2 Vac, preferably higher. Voltage will increase as engine speed rises. Pressing the “Hz” button once to display sensor frequency can be helpful for determining if the appropriate frequency has been set. On generator applications, you can experimentally determine the number of gear teeth by running first on the mechanical governor. Measuring the frequency of the generator output voltage and comparing it to the frequency of the speed sensor can allow you to determine the number of gear teeth—though you may need to know the number of generator poles (normally 4 poles, though large generators may be more and small generators may be 2).

MEASUREMENT	ACTION
Magnetic Pickup Resistance	Coil resistance ohms @ 78° F (25.6° C): SA-2170 / 144 to 230; SA-2171A / 144 to 198; SA-4423 / 360 to 540; SA-4424 / 40 to 85
Steady State Stability	To monitor steady state stability of the governor, you can use the min/max feature. Attach the leads to either speed signal terminals/wires, or to the genset output voltage. Monitor volts AC. Press the “Hz” button once to display frequency. Press the “Min Max” button. The meter will begin tracking minimum, maximum and average frequency. By repeatedly pressing the “Min Max” button, you can check the minimum, maximum, average, and current frequencies. If you press and hold the “Min Max” button for several seconds, it will turn off the min/max feature and return to normal operation. This feature can also be used to capture overshoot/undershoot on load transients. It doesn’t work as well as a strip chart recorder, as the Fluke 83/87 will not sense rapid changes in frequency.

Chapter 4.
Product Support and Service Options

Product Support Options

If you are experiencing problems with the installation, or unsatisfactory performance of a Woodward product, the following options are available:

1. Consult the troubleshooting guide in the manual.
2. Contact the **OE Manufacturer or Packager** of your system.
3. Contact the **Woodward Business Partner** serving your area.
4. Contact Woodward technical assistance via email (**EngineHelpDesk@Woodward.com**) with detailed information on the product, application, and symptoms. Your email will be forwarded to an appropriate expert on the product and application to respond by telephone or return email.
5. If the issue cannot be resolved, you can select a further course of action to pursue based on the available services listed in this chapter.

OEM or Packager Support: Many Woodward controls and control devices are installed into the equipment system and programmed by an Original Equipment Manufacturer (OEM) or Equipment Packager at their factory. In some cases, the programming is password-protected by the OEM or packager, and they are the best source for product service and support. Warranty service for Woodward products shipped with an equipment system should also be handled through the OEM or Packager. Please review your equipment system documentation for details.

Woodward Business Partner Support: Woodward works with and supports a global network of independent business partners whose mission is to serve the users of Woodward controls, as described here:

- A **Full-Service Distributor** has the primary responsibility for sales, service, system integration solutions, technical desk support, and aftermarket marketing of standard Woodward products within a specific geographic area and market segment.
- An **Authorized Independent Service Facility (AISF)** provides authorized service that includes repairs, repair parts, and warranty service on Woodward's behalf. Service (not new unit sales) is an AISF's primary mission.
- A **Recognized Engine Retrofitter (RER)** is an independent company that does retrofits and upgrades on reciprocating gas engines and dual-fuel conversions, and can provide the full line of Woodward systems and components for the retrofits and overhauls, emission compliance upgrades, long term service contracts, emergency repairs, etc.

A current list of Woodward Business Partners is available at **www.woodward.com/directory**.

Product Service Options

Depending on the type of product, the following options for servicing Woodward products may be available through your local Full-Service Distributor or the OEM or Packager of the equipment system.

- Replacement/Exchange (24-hour service)
- Flat Rate Repair
- Flat Rate Remanufacture

Replacement/Exchange: Replacement/Exchange is a premium program designed for the user who is in need of immediate service. It allows you to request and receive a like-new replacement unit in minimum time (usually within 24 hours of the request), providing a suitable unit is available at the time of the request, thereby minimizing costly downtime.

This option allows you to call your Full-Service Distributor in the event of an unexpected outage, or in advance of a scheduled outage, to request a replacement control unit. If the unit is available at the time of the call, it can usually be shipped out within 24 hours. You replace your field control unit with the like-new replacement and return the field unit to the Full-Service Distributor.

Flat Rate Repair: Flat Rate Repair is available for many of the standard mechanical products and some of the electronic products in the field. This program offers you repair service for your products with the advantage of knowing in advance what the cost will be.

Flat Rate Remanufacture: Flat Rate Remanufacture is very similar to the Flat Rate Repair option, with the exception that the unit will be returned to you in "like-new" condition. This option is applicable to mechanical products only.

Returning Equipment for Repair

If a control (or any part of an electronic control) is to be returned for repair, please contact your Full-Service Distributor in advance to obtain Return Authorization and shipping instructions.

When shipping the item(s), attach a tag with the following information:

- return number;
- name and location where the control is installed;
- name and phone number of contact person;
- complete Woodward part number(s) and serial number(s);
- description of the problem;
- instructions describing the desired type of repair.

Packing a Control

Use the following materials when returning a complete control:

- protective caps on any connectors;
- antistatic protective bags on all electronic modules;
- packing materials that will not damage the surface of the unit;
- at least 100 mm (4 inches) of tightly packed, industry-approved packing material;
- a packing carton with double walls;
- a strong tape around the outside of the carton for increased strength.

NOTICE

To prevent damage to electronic components caused by improper handling, read and observe the precautions in Woodward manual 82715, *Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules*.

Replacement Parts

When ordering replacement parts for controls, include the following information:

- the part number(s) (XXXX-XXXX) that is on the enclosure nameplate;
- the unit serial number, which is also on the nameplate.

Engineering Services

Woodward's Full-Service Distributors offer various Engineering Services for our products. For these services, you can contact the Distributor by telephone or by email.

- Technical Support
- Product Training
- Field Service

Technical Support is available from your equipment system supplier, your local Full-Service Distributor, or from many of Woodward's worldwide locations, depending upon the product and application. This service can assist you with technical questions or problem solving during the normal business hours of the Woodward location you contact.

Product Training is available as standard classes at many Distributor locations. Customized classes are also available, which can be tailored to your needs and held at one of our Distributor locations or at your site. This training, conducted by experienced personnel, will assure that you will be able to maintain system reliability and availability.

Field Service engineering on-site support is available, depending on the product and location, from one of our Full-Service Distributors. The field engineers are experienced both on Woodward products as well as on much of the non-Woodward equipment with which our products interface.

For information on these services, please contact one of the Full-Service Distributors listed at **www.woodward.com/directory**.

Contacting Woodward's Support Organization

For the name of your nearest Woodward Full-Service Distributor or service facility, please consult our worldwide directory published at **www.woodward.com/directory**.

You can also contact the Woodward Customer Service Department at one of the following Woodward facilities to obtain the address and phone number of the nearest facility at which you can obtain information and service.

Products Used In Electrical Power Systems

Facility	Phone Number
Brazil	+55 (19) 3708 4800
China	+86 (512) 6762 6727
Germany:	
Kempen	+49 (0) 21 52 14 51
Stuttgart	+49 (711) 78954-510
India	+91 (129) 4097100
Japan	+81 (43) 213-2191
Korea	+82 (51) 636-7080
Poland	+48 12 295 13 00
United States	+1 (970) 482-5811

Products Used In Engine Systems

Facility	Phone Number
Brazil	+55 (19) 3708 4800
China	+86 (512) 6762 6727
Germany	+49 (711) 78954-510
India	+91 (129) 4097100
Japan	+81 (43) 213-2191
Korea	+82 (51) 636-7080
The Netherlands	+31 (23) 5661111
United States	+1 (970) 482-5811

Products Used In Industrial Turbomachinery Systems

Facility	Phone Number
Brazil	+55 (19) 3708 4800
China	+86 (512) 6762 6727
India	+91 (129) 4097100
Japan	+81 (43) 213-2191
Korea	+82 (51) 636-7080
The Netherlands	+31 (23) 5661111
Poland	+48 12 295 13 00
United States	+1 (970) 482-5811

For the most current product support and contact information, please visit our website directory at **www.woodward.com/directory**.

Technical Assistance

If you need to contact technical assistance, you will need to provide the following information. Please write it down here before contacting the Engine OEM, the Packager, a Woodward Business Partner, or the Woodward factory:

General

Your Name _____

Site Location _____

Phone Number _____

Fax Number

Prime Mover Information

Manufacturer _____

Engine Model Number _____

Number of Cylinders _____

Type of Fuel (gas, gaseous, diesel, dual-fuel, etc.) _____

Power Output Rating _____

Application (power generation, marine, etc.)

Control/Governor Information

Control/Governor #1

Woodward Part Number & Rev. Letter _____

Control Description or Governor Type _____

Serial Number

Control/Governor #2

Woodward Part Number & Rev. Letter _____

Control Description or Governor Type _____

Serial Number

Control/Governor #3

Woodward Part Number & Rev. Letter _____

Control Description or Governor Type _____

Serial Number

Symptoms

Description _____

_____

If you have an electronic or programmable control, please have the adjustment setting positions or the menu settings written down and with you at the time of the call.

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We appreciate your comments about the content of our publications.

Send comments to: icinfo@woodward.com

Please reference publication 36586.

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Email and Website—www.woodward.com

**Woodward has company-owned plants, subsidiaries, and branches,
as well as authorized distributors and other authorized service and sales facilities throughout the world.**

Complete address / phone / fax / email information for all locations is available on our website.

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