



ProTech[®] 203 Overspeed Protection System

**8200-206, -207, -208, -209, -210, -211,
9907-346, -347**

Installation and Operation Manual



General Precautions

Read this entire manual and all other publications pertaining to the work to be performed before installing, operating, or servicing this equipment.

Practice all plant and safety instructions and precautions.

Failure to follow instructions can cause personal injury and/or property damage.



Revisions

This publication may have been revised or updated since this copy was produced. To verify that you have the latest revision, check manual **26311**, *Revision Status & Distribution Restrictions of Woodward Technical Publications*, on the *publications page* of the Woodward website:

www.woodward.com/publications

The latest version of most publications is available on the *publications page*. If your publication is not there, please contact your customer service representative to get the latest copy.



Proper Use

Any unauthorized modifications to or use of this equipment outside its specified mechanical, electrical, or other operating limits may cause personal injury and/or property damage, including damage to the equipment. Any such unauthorized modifications: (i) constitute "misuse" and/or "negligence" within the meaning of the product warranty thereby excluding warranty coverage for any resulting damage, and (ii) invalidate product certifications or listings.



Translated Publications

If the cover of this publication states "Translation of the Original Instructions" please note:

The original source of this publication may have been updated since this translation was made. Be sure to check manual **26311**, *Revision Status & Distribution Restrictions of Woodward Technical Publications*, to verify whether this translation is up to date. Out-of-date translations are marked with . Always compare with the original for technical specifications and for proper and safe installation and operation procedures.

Revisions—Changes in this publication since the last revision are indicated by a black line alongside the text.

Woodward reserves the right to update any portion of this publication at any time. Information provided by Woodward is believed to be correct and reliable. However, no responsibility is assumed by Woodward unless otherwise expressly undertaken.

Contents

WARNINGS AND NOTICES	III
ELECTROSTATIC DISCHARGE AWARENESS	IV
REGULATORY COMPLIANCE	V
CHAPTER 1. GENERAL INFORMATION.....	1
Introduction	1
Description	1
Applications	1
References	2
CHAPTER 2. INSTALLATION.....	3
Unpacking.....	3
Power Requirements	3
Location Considerations	3
Shielded Wiring	3
Plant Wiring	4
Installation Checkout Procedure	5
CHAPTER 3. DESCRIPTION.....	7
Introduction	7
Specifications	7
Modes of Operation	9
Operator Interface	10
Power Supply Description	11
CHAPTER 4. CONFIGURATION AND OPERATION	12
Introduction	12
Programming	14
ProTech 203 Programming Worksheet.....	15
Operation.....	16
CHAPTER 5. TROUBLESHOOTING AND USER REPAIRS	20
Troubleshooting.....	20
User Repairs.....	22
CHAPTER 6. SERVICE OPTIONS	28
Product Service Options.....	28
Woodward Factory Servicing Options	29
Returning Equipment for Repair	29
Replacement Parts	30
Engineering Services.....	30
How to Contact Woodward.....	31
Technical Assistance.....	31
REVISION HISTORY.....	32
DECLARATIONS.....	33

Illustrations and Tables

Figure 2-1. Plant Wiring Diagram	4
Figure 2-2. Routing and Stress Relief for Field Wiring Entering the ProTech 203 System	6
Figure 3-1. Outline Drawing of ProTech 203 System.....	7
Figure 3-2. Terminal Block Module.....	10
Figure 3-3. Block Diagram of One Unit of ProTech 203 System.....	11
Figure 4-1. ProTech 203 Front Panel.....	12
Figure 4-2. Method 1 Block Diagram.....	16
Figure 4-3. Method 2 Block Diagram.....	17
Figure 5-1. ProTech System Front Door	23
Figure 5-2. Unit Covers Inside the ProTech Device	23
Figure 5-3. Board Locations	25
Figure 5-4. Display Boards	26
Table 1-1. De-energize-to-Trip ProTech Models.....	2
Table 1-2. Energize-to-Trip ProTech Models	2
Table 1-3. Voltage Ranges.....	2
Table 4-1. Allowable Ranges.....	13
Table 4-2. Start Mode Options	18
Table 4-3. Trip Causes	19
Table 5-1. Power Supply Fuse Data	22

Warnings and Notices

Important Definitions



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

- **DANGER**—Indicates a hazardous situation which, if not avoided, will result in death or serious injury.
- **WARNING**—Indicates a hazardous situation which, if not avoided, could result in death or serious injury.
- **CAUTION**—Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
- **NOTICE**—Indicates a hazard that could result in property damage only (including damage to the control).
- **IMPORTANT**—Designates an operating tip or maintenance suggestion.

WARNING

**Overspeed /
Overtemperature /
Overpressure**

The engine, turbine, or other type of prime mover should be equipped with an overspeed shutdown device to protect against runaway or damage to the prime mover with possible personal injury, loss of life, or property damage.

The overspeed shutdown device must be totally independent of the prime mover control system. An overtemperature or overpressure shutdown device may also be needed for safety, as appropriate.

WARNING

**Personal Protective
Equipment**

The products described in this publication may present risks that could lead to personal injury, loss of life, or property damage. Always wear the appropriate personal protective equipment (PPE) for the job at hand. Equipment that should be considered includes but is not limited to:

- Eye Protection
- Hearing Protection
- Hard Hat
- Gloves
- Safety Boots
- Respirator

Always read the proper Material Safety Data Sheet (MSDS) for any working fluid(s) and comply with recommended safety equipment.

WARNING

Start-up

Be prepared to make an emergency shutdown when starting the engine, turbine, or other type of prime mover, to protect against runaway or overspeed with possible personal injury, loss of life, or property damage.

WARNING

**Automotive
Applications**

On- and off-highway Mobile Applications: Unless Woodward's control functions as the supervisory control, customer should install a system totally independent of the prime mover control system that monitors for supervisory control of engine (and takes appropriate action if supervisory control is lost) to protect against loss of engine control with possible personal injury, loss of life, or property damage.

NOTICE**Battery Charging
Device**

To prevent damage to a control system that uses an alternator or battery-charging device, make sure the charging device is turned off before disconnecting the battery from the system.

Electrostatic Discharge Awareness

NOTICE**Electrostatic
Precautions**

Electronic controls contain static-sensitive parts. Observe the following precautions to prevent damage to these parts:

- Discharge body static before handling the control (with power to the control turned off, contact a grounded surface and maintain contact while handling the control).
- Avoid all plastic, vinyl, and Styrofoam (except antistatic versions) around printed circuit boards.
- Do not touch the components or conductors on a printed circuit board with your hands or with conductive devices.

To prevent damage to electronic components caused by improper handling, read and observe the precautions in Woodward manual **82715**, *Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules*.

Follow these precautions when working with or near the control.

1. Avoid the build-up of static electricity on your body by not wearing clothing made of synthetic materials. Wear cotton or cotton-blend materials as much as possible because these do not store static electric charges as much as synthetics.
2. Do not remove the printed circuit board (PCB) from the control cabinet unless absolutely necessary. If you must remove the PCB from the control cabinet, follow these precautions:
 - Do not touch any part of the PCB except the edges.
 - Do not touch the electrical conductors, the connectors, or the components with conductive devices or with your hands.
 - When replacing a PCB, keep the new PCB in the plastic antistatic protective bag it comes in until you are ready to install it. Immediately after removing the old PCB from the control cabinet, place it in the antistatic protective bag.

Regulatory Compliance

The ProTech 203 is suitable for use in European Zone 2, Group II environments per compliance with EN60079-15, Electrical apparatus for explosive atmospheres – Type of protection ‘n’.

Wiring must be in accordance with European Zone 2 wiring methods as applicable, and in accordance with the authority having jurisdiction.

European Compliance for CE Marking

These listings are limited only to those units bearing the CE Marking.

EMC Directive: Declared to 89/336/EEC COUNCIL DIRECTIVE of 03 May 1989 on the approximation of the laws of the Member States relating to electromagnetic compatibility.

Low Voltage Directive: Declared to 73/23/EEC COUNCIL DIRECTIVE of 10 February 1973 on the harmonization of the laws of the Member States relating to electrical equipment designed for use within certain voltage limits.

ATEX – Potentially Explosive Atmospheres Directive: Declared to 94/9/EEC COUNCIL DIRECTIVE of 23 March 1994 on the approximation of the laws of the Member States concerning equipment and protective systems intended for use in potentially explosive atmospheres.
EEx nA II T4



WARNING

EXPLOSION HAZARD—Do not remove covers or connect/disconnect electrical connectors unless power has been switched off or the area is known to be non-hazardous.

Substitution of components may impair suitability for Class I, Division 2.



AVERTISSEMENT

RISQUE D'EXPLOSION—Ne pas enlever les couvercles, ni raccorder / débrancher les prises électriques, sans vous en assurez auparavant que le système a bien été mis hors tension; ou que vous vous situez bien dans une zone non explosive.

La substitution de composants peut rendre ce matériel inacceptable pour les emplacements de Classe I, Division 2.

Chapter 1.

General Information

Introduction

This manual describes the ProTech® electronic two-out-of-three Overspeed Protection System. The manual explains the operation and gives the configuration procedures for the system. This manual does not contain instructions for the operation of the complete turbine system. For turbine- or plant-operating instructions, contact the plant-equipment manufacturer.

Before doing any installation, maintenance, adjustments, or configuration on the ProTech 203 system, read manual 82715, *Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules*.

Description

The ProTech 203 Overspeed Protection System is a digital overspeed trip device that senses prime mover speed through three magnetic pickups (MPUs). It consists of three identical, independent, speed-sensing units which continuously monitor prime mover speed and activate a trip relay when an overspeed condition is detected. The units' functions include the ability to display the actual speed from each speed probe, display the highest speed signal, on-line testing, and modular design that allows a single failed unit to be replaced while the device is running. Light emitting diodes (LEDs) and digital displays on the unit's front panel indicate the functional status.

Applications

The ProTech system can be ordered in either a de-energize-to-trip model or an energize-to-trip model.



Woodward strongly recommends use of the de-energize-to-trip model for reasons of general safety. With an energize-to-trip model, the prime mover may not trip on loss of power. That failure to trip may result in property damage or personal injury and loss of life. However, Woodward recognizes that some applications will require the energize-to-trip option.

Because Woodward recognizes that some installations will use energize-to-trip models, all ProTech systems have been designed with components of the highest quality and relays with operating characteristics that far exceed the anticipated requirements of the device.

The ProTech system can also be configured to be compatible with various combinations of power sources. Tables 1-1, 1-2, and 1-3 show the available ProTech models, the corresponding part numbers, and the voltage ranges.

Table 1-1. De-energize-to-Trip ProTech Models

part number	Unit A	Unit B	Unit C
9907-347 8200-207	24 Vdc	24 Vdc	24 Vdc
8200-209	120 Vac/dc	120 Vac/dc	120 Vac/dc
8200-211	220 Vac	220 Vac	220 Vac

Table 1-2. Energize-to-Trip ProTech Models

part number	Unit A	Unit B	Unit C
9907-346 8200-206	24 Vdc	24 Vdc	24 Vdc
8200-208	120 Vac/dc	120 Vac/dc	120 Vac/dc
8200-210	220 Vac	220 Vac	220 Vac

Table 1-3. Voltage Ranges

Input Power Requirements Per Kernel
24 Vdc = 18–32 Vdc, 5.12 W
120 Vac/dc = 88–132 Vac, 12.5 VA
90–150 Vdc, 4.77 W
220 Vac = 180–264 Vac, 16.4 VA

References

The following Woodward publications contain additional product or installation information on overspeed protection systems and related components.

Manual	Title
82715	<i>Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules</i>
82510	<i>Magnetic Pickups and Proximity Switches for Electronic Governors</i>
50532	<i>EMI Control for Electronic Governing Systems</i>

Chapter 2. Installation

Unpacking

Be careful when unpacking the ProTech® 203 system. Check the device for signs of damage such as a bent or dented case and loose or broken parts. If damage is found, notify the shipper immediately. The device may be stored in its original shipping container until it is ready for installation. Protect the device from weather and from extreme humidity or temperature fluctuations during storage.

Power Requirements

The ProTech 203 system can be configured to operate with numerous power sources. Each unit contains an independent power supply module that can be ordered in the configurations described in Tables 1-1, 1-2, and 1-3 in Chapter 1.



Each power supply must be provided with an external disconnecting means that is identifiable to the specific power supply (A, B, or C).

Location Considerations

Carefully study this chapter before choosing a location for the ProTech 203 system. Wiring and grounding considerations may influence the selection of a location for the device.

Consider the following general requirements when selecting the location:

- Adequate ventilation for cooling
- A location that will provide an operating temperature range of -25 to $+60$ °C (-13 to $+140$ °F)
- Space for servicing
- Protection from direct exposure to sunlight, water, or to a condensation prone environment
- Protection from high-voltage or high-current devices which produce electromagnetic interference
- Avoidance of vibration

Field wiring is provided to reset the device from a remote location.

Shielded Wiring

All shielded cable must be twisted conductor pairs with either a foil or a braided shield. All signal lines should be shielded to prevent picking up stray signals from adjacent equipment. Connect the shields as shown in the plant wiring diagram (Figure 2-1), and install a wire (0.3–0.4 mm²/12–22 AWG) from terminal 13 to terminal 3 on each unit. Wire exposed beyond the shield must not exceed 50 mm (2 inches). The other end of the shield must be left open and insulated from any other conductor. Do not run shielded signal wires with other wires carrying large currents. See manual 50532, *EMI Control in Electronic Governing Systems*, for more information.

Installations with severe electromagnetic interference (EMI) may require shielded cable run in conduit, double shielded wire, or other precautions. Contact Woodward for more information.

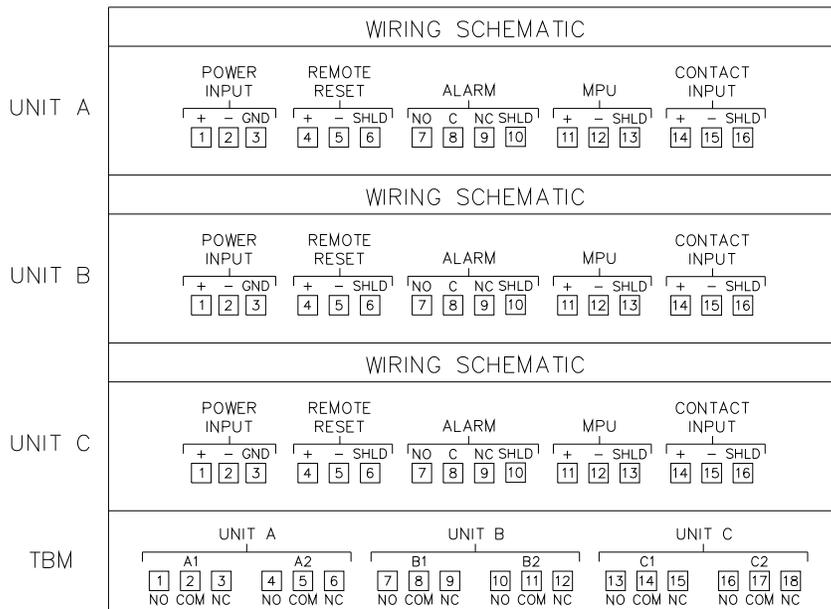
Plant Wiring

Figure 2-1 is the plant wiring diagram for the ProTech 203 system. Figure 2-2 shows the proper routing and stress relief for all field wiring entering the ProTech system. Field wiring to the ProTech system should be between 1.5 and 6 mm² (10 and 16 AWG) wire for the power supplies and between 0.3 and 4 mm² (12 and 22 AWG) for all other I/O runs.

NOTICE	The ground wires for the power supplies of all three units must be connected to the identified PE ground terminal on the chassis. Additionally, the ground wire for each power supply must also be connected to the applicable connector.
---------------	--

WARNING	HIGH VOLTAGE—When wiring the interposing relays, be sure to wire both contacts with the same polarity. Failure to do so will create a potential shock hazard and therefore possible injury or death.
----------------	---

IMPORTANT	All input and output wiring must be in accordance with Class I Division 2 wiring methods, and in accordance with the authority having jurisdiction.
	All peripheral equipment must be suitable for the location in which they are being used.



851-141
94-11-29 KDW

Figure 2-1. Plant Wiring Diagram

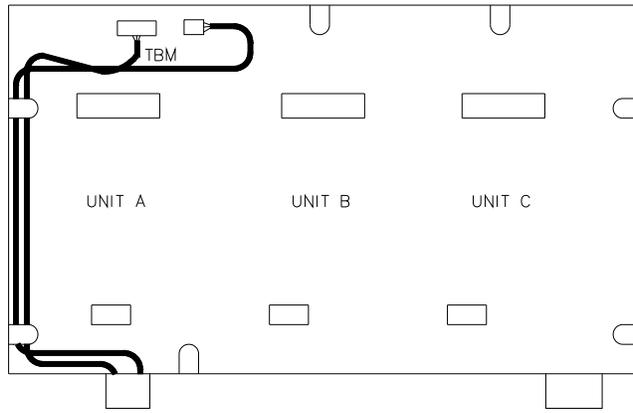
Installation Checkout Procedure

When installation is completed, perform the following checkout procedure before powering up the device.

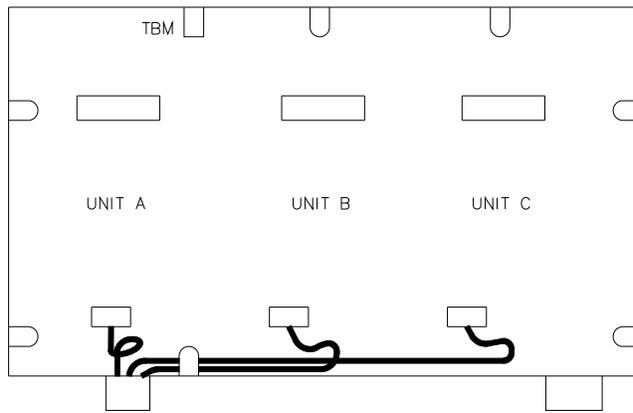
1. Visual inspection
 - a. Ensure that all mounting hardware is tightened and that no wires or cables are pinched.
 - b. Check for correct wiring according to the plant wiring diagram.
 - c. Check for broken terminals or loose terminal screws. Ensure that all ribbon cables are fully seated and clamped in place.
 - d. Check the speed sensor (MPU) for visible damage. Check the clearance between the gear and the sensor and adjust if necessary. See manual 82510, *Magnetic Pickups and Proximity Switches for Electronic Governors*.
2. Check for ground
3. Actuating equipment integration assessment: Woodward Governor Company strongly recommends that the user perform an assessment of the actuating equipment that will receive input from the ProTech 203 system to verify that equipment is properly calibrated, working correctly, properly interfaced, and functioning safely before energizing the ProTech 203 system.



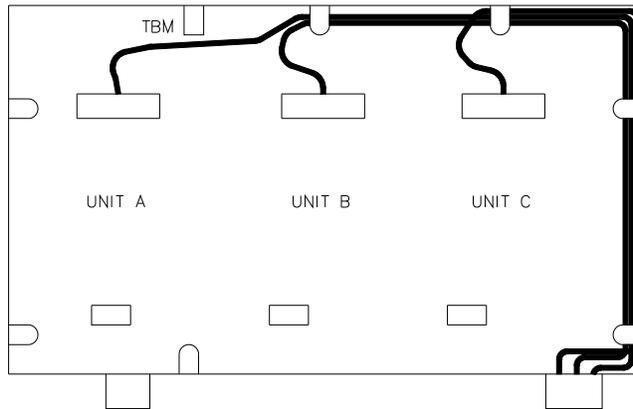
If the actuating equipment assessment is not performed and consequently problems are not identified and eliminated, turbine damage can occur with possible personal injury or loss of life to personnel near the turbine.



RELAY BOARD FIELD WIRING
(2 WIRE BUNDLES OF 3 WIRES EACH WITH STRAIN RELIEF)



POWER SUPPLY FIELD WIRING
(3 WIRE BUNDLES OF 3 WIRES EACH WITH STRAIN RELIEF)



I/O BOARD FIELD WIRING
(3 WIRE BUNDLES OF 10 WIRES EACH WITH STRAIN RELIEF)

851-142
94-11-29 KDW

Figure 2-2. Routing and Stress Relief for Field Wiring
Entering the ProTech 203 System

Chapter 3. Description

Introduction

The ProTech® 203 Overspeed Protection System is a digital overspeed trip device that reads three individual magnetic pickups, performs three individual speed calculations, and actuates its relay output according to the results. See Figure 3-1 for the control layout and dimensions.

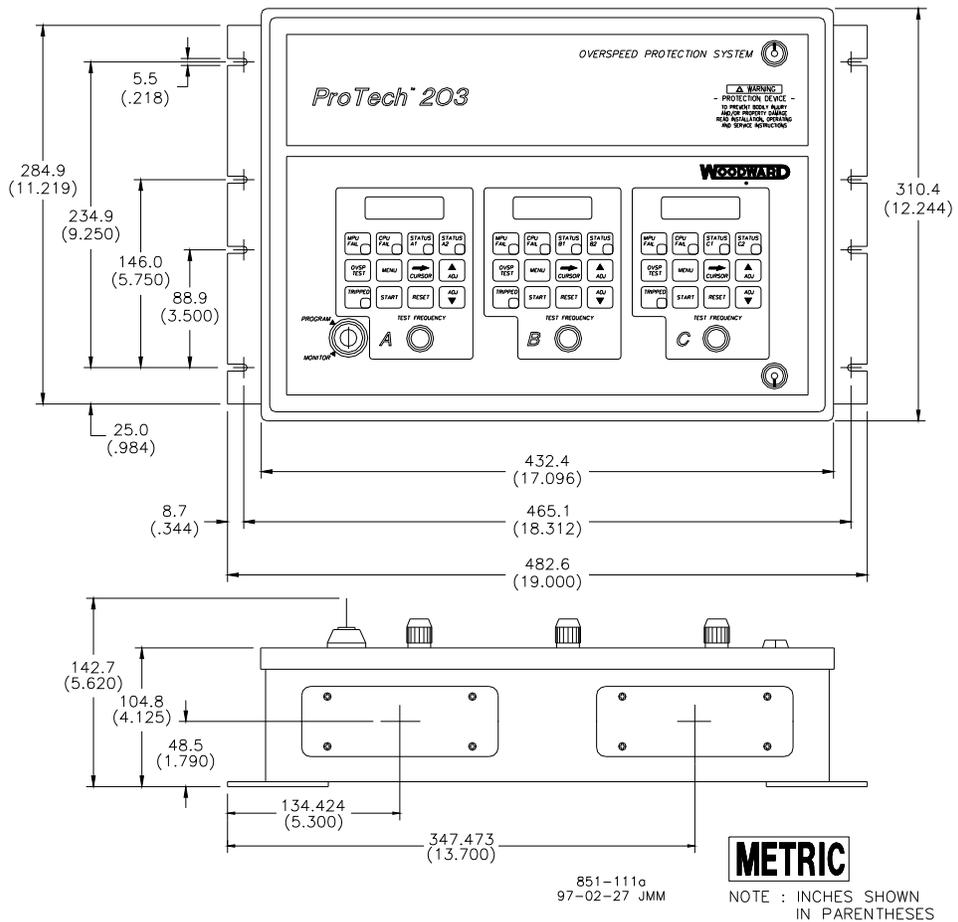


Figure 3-1. Outline Drawing of ProTech 203 System

Specifications

Enclosure

Approved for use in Type 4 and 4x environments for North America.
Enclosure rated IP54 for Europe.

Remote Reset

Can be reset from a remote location

IMPORTANT

The external field wiring to the Remote Reset and Contact Input terminals must be protected from user accessibility. It must be hard-wired like a hazardous voltage circuit.

Contact Input

Depending on how the unit is configured, this input can act as a remote start input, or as an indication to the ProTech system that it should be sensing speed greater than the MPU fail set point.

Built-In Self-Test

A built-in frequency generator permits testing of each unit individually while prime mover is on-line

Key Lock

Prevents any programming or testing by unauthorized personnel

Replacement

Each subsystem can be replaced (after disconnecting the supply power at the external disconnecting means) while the other two subsystems are powered without tripping the prime mover

Outputs

A separate alarm output and LED indicate if an individual speed-sensing unit has tripped

MPU Failure Indications

Separate LEDs indicate if an MPU or its wiring has failed

MPU Fail Timer

A timer is provided for start-up; if prime mover speed is not up to the value programmed when this timer times out, the device will trip the prime mover. Both the time and the speed are programmable

MPU Fail Option

Each unit can be configured so that on the sudden loss of that unit's MPU, the unit can either output both an alarm plus a trip signal, or the unit can output only an alarm

CPU Failure Indication

A separate LED indicates if any unit's CPU is not operating normally

Speed-Sensing Frequency Range

100 Hz to 32 kHz

Trip-Point Frequency Range

250 Hz to 25 kHz

MPU Input Amplitude

1 Vrms minimum @ 100 Hz to 25 kHz

2 Vrms minimum @ 25 kHz to 32 kHz

maximum 25 Vrms

Alarm Contact Ratings**European Ratings**

European ratings restrict use to applications with voltages not subject to the Low Voltage Directive (73/23/EEC).

Rated Voltage	Resistive
28 Vdc	2.0 A
<50 Vrms, 50/60 Hz	0.3 A

UL Ratings

Rated Voltage	Resistive
28 Vdc	2.0 A
115 Vrms, 50/60 Hz	0.3 A

IMPORTANT

The alarm relay de-energizes when a trip occurs, and momentarily after reset or power-up. An alarm only annunciates a situation that may require attention, it is not the same as a trip.

MPU Measurement Circuit Input Impedance

2 k Ω

Accuracy

$\pm(0.05\% \times \text{Trip Point in Hz} + 2 \text{ Hz})$

Operating Temperature

-25 to +60 °C (-13 to +140 °F)

Display Operating Temperature

-15 to +60 °C (+5 to +140 °F)

Sample Time

Speed is sampled every 5 milliseconds

Total Response Time

40 ms max

Humidity

US MIL-STD-810D, Method 507.2, Procedure II

Vibration

US MIL-STD-810D, Method 516.3, Procedure I

Modes of Operation

The ProTech 203 system is offered in both de-energize-to-trip versions and energize-to-trip versions. Two Form C relay contacts from each individual sensing unit are provided. Figure 3-2 shows the terminal block module diagram.

In the **de-energize-to-trip** versions, the voter relays are in the energized state during normal operation. TB2-1 and TB2-2, TB2-4 and TB2-5, TB2-7 and TB2-8, TB2-10 and TB3-11, TB3-13 and TB3-14, and TB3-16 and TB3-17 are connected. During an overspeed trip event, or when power to the ProTech 203 system is lost, the voter relays are actuated. Then TB2-2 and TB2-3, TB2-5 and TB2-6, TB2-8 and TB2-9, TB3-11 and TB3-12, TB3-14, and TB3-15, and TB3-17 and TB3-18 are connected.

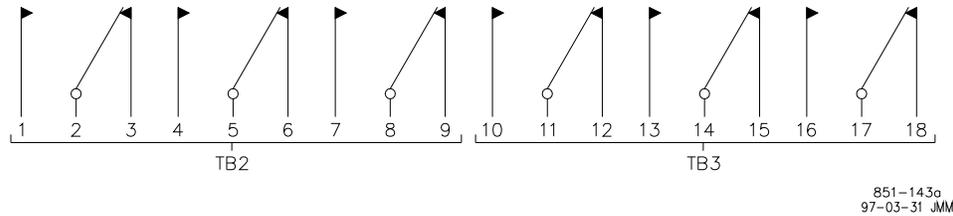


Figure 3-2. Terminal Block Module

In the **energize-to-trip** versions, the voter relays are in the de-energized state during normal operation. TB2-2 and TB2-3, TB2-5 and TB2-6, TB2-8 and TB2-9, TB3-11 and TB3-12, TB3-14 and TB3-15, and TB3-17 and TB3-18 are connected. Only during an actual overspeed trip event are the voter relays actuated. Then TB2-1 and TB2-2, TB2-4 and TB2-5, TB2-7 and TB2-8, TB2-10 and TB3-11, TB3-13 and TB3-14, and TB3-16 and TB3-17 are connected.

IMPORTANT

In the energize to trip versions, if input power to the ProTech 203 system is lost, the voter relays will not actuate and TB2-2 and TB2-3, TB2-5 and TB2-6, TB2-8 and TB2-9, TB3-11 and TB3-12, TB3-14 and TB3-15, and TB3-17 and TB3-18 will remain connected.

The ProTech 203 system uses three separate speed-sensing units that are interfaced to three individual magnetic pickups (MPUs). Each speed sensing unit (A, B, and C) actuates two voter relays.

Whenever a speed-sensing circuit senses an overspeed condition, the voter relays will change state.

Testing of the voter relays in the system is a relatively simple operation. Six relay status indicator LEDs (STATUS A1, STATUS A2, STATUS B1, STATUS B2, etc.) are mounted on the control panel. Each LED is on when its corresponding relay is tripped. You may overspeed each of the three speed-sensing circuits, one at a time, using a built-in frequency generator. You may then watch the LED indicators and the speed readout to see that each of the six individual voter relays trip at the correct speed.

See Figure 3-3 for a block diagram of a speed-sensing unit.

Operator Interface

Each speed-sensing unit of the ProTech 203 system includes a touchpad, a two-line by 16-character LCD display, and a potentiometer for adjusting the overspeed test frequency. A single keyswitch is connected to all three speed-sensing units to control whether the system is in the MONITOR or the PROGRAM mode, preventing unauthorized changes.

Power Supply Description

The ProTech 203 consists of three units (A, B, and C). Each unit has its own separate power supply. There are three different versions of power supplies which have the following input voltages: 18–32 Vdc, 90–150 Vdc/88–132 Vac, and 180–264 Vac.

Each unit power supply produces +5 V and +24 V. These voltages are isolated from the input voltage.

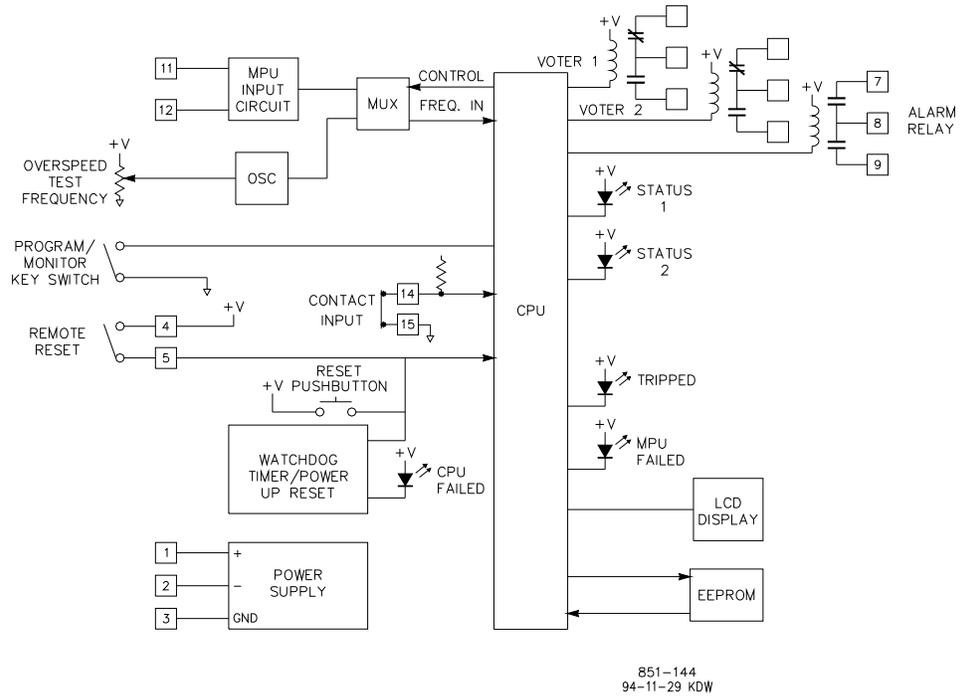
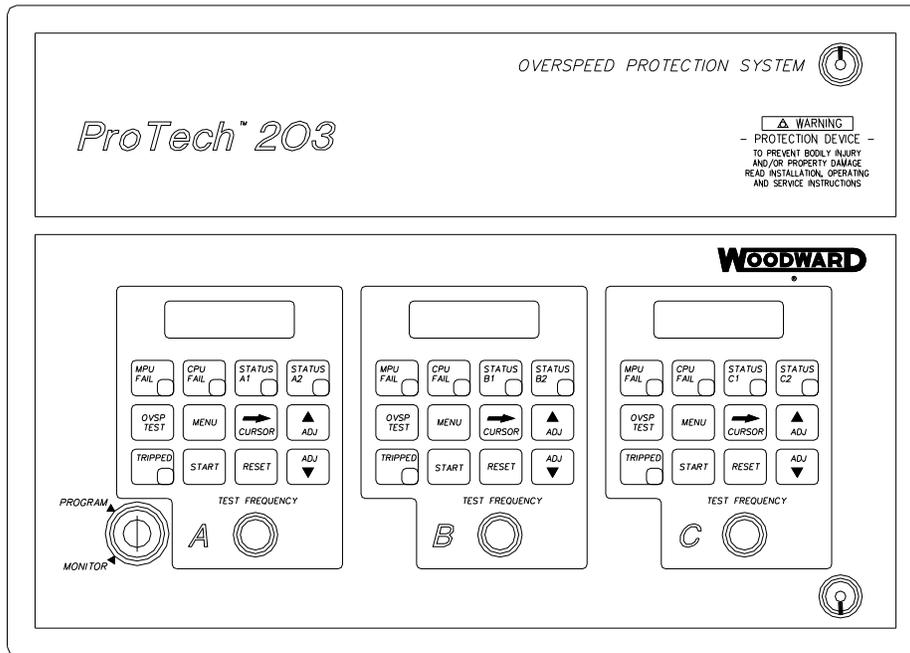


Figure 3-3. Block Diagram of One Unit of ProTech 203 System

Chapter 4.

Configuration and Operation

Introduction



851-113a
97-02-27 JMM

Figure 4-1. ProTech 203 Front Panel

The ProTech[®] 203 system can be operated in one of two modes: MONITOR or PROGRAM. Although the system will “run” in either mode, it is recommended that the unit be placed in the PROGRAM mode only during configuration and then placed in the MONITOR mode during normal operation.

The menu key on the touch pad selects which of the following parameters to display:

- PRESENT SPEED
- PEAK SPEED
- TRIP SPEED SETPOINT
- MPU FAILED SETPOINT
- MPU FAILED TIMEOUT
- MPU GEAR TEETH
- TRIP ON MPU FAILURE OPTION
- TIMER STARTS ON RESET OPTION
- ALARM WHEN SPEED IS <MPU FAILED SETPOINT OPTION
- LAMP TEST
- TRIP CAUSE (if applicable)

PRESENT SPEED is the first parameter displayed. Each subsequent press of the menu key displays the next parameter in the list. Appropriate descriptive units for each parameter are also displayed. When the keyswitch is in the MONITOR position, the CURSOR RIGHT, ADJ UP, and ADJ DOWN keys have no effect. When the keyswitch is in the PROGRAM position, an annunciator appears in the display, and a cursor appears if a tunable parameter is being displayed. The tunable parameters are:

- TRIP SPEED SETPOINT
- MPU FAILED SETPOINT
- MPU FAILED TIMEOUT
- MPU GEAR TEETH
- TRIP ON MPU FAILURE
- TIMER STARTS ON RESET
- ALARM IF SPEED IS <MPU FAILED SETPOINT

If any tunable parameters are changed, the LCD displays CHANGES SAVED for two seconds when the keyswitch is returned to the MONITOR mode.

The CURSOR RIGHT, ADJ UP, and ADJ DOWN keys perform as follows in the PROGRAM mode:

CURSOR RIGHT—Moves the cursor one position to the right.

ADJ UP, ADJ DOWN—For integer values, these keys increase/decrease the displayed value by the power of ten indicated by the cursor position. For example, if the cursor is under the “0” of the value 5014 and the ADJ DOWN key is pressed, the value will change to 4914.

For a time display in minutes and seconds, increase/decrease the displayed value by the number of seconds or minutes indicated by the cursor position. For example, if the cursor is under the “4” in 1 MIN 47 SEC and the ADJ UP key is pressed, the value will change to 1 MIN 57 SEC. If the ADJ UP is pressed again, the value will change to 2 MIN 07 SEC.

For a YES/NO value, pressing either ADJ UP or ADJ DOWN causes the value to toggle to the opposite value.

Pressing and holding the ADJ UP or the ADJ DOWN key causes the value, after a short delay, to change at a fixed rate.

If changing a value would cause it to exceed predetermined limits, no change takes place. Table 4-1 gives the allowable range for each tunable parameter.

Table 4-1. Allowable Ranges

Tunable	Minimum	Maximum
TRIP SPEED SET POINT	250 rpm	25 000 rpm
MPU FAILED SETPOINT	100 rpm	25 000 rpm
MPU FAILED TIMEOUT	1 sec	533 min 20 sec
MPU GEAR TEETH	20	120

Programming

Programming the ProTech 203 system consists of entering values for all tunable parameters. The procedure for programming each speed-sensing unit is as follows:

 **WARNING**

In order to ensure proper functioning of the ProTech 203 system, it is imperative that the tunable parameters in each of the units be programmed to result in identical trip points. Failure to do so could result in inadvertent trips or failure to trip at appropriate speed resulting in property damage, injury, or death.

1. Switch the keyswitch to the PROGRAM position.
2. Press the MENU key to step through the parameter menu to the first tunable parameter, TRIP SPEED SETPOINT.
3. Use the CURSOR RIGHT, ADJ UP, and ADJ DOWN keys to enter the proper rpm for your preferred TRIP SPEED SETPOINT.
4. Press the MENU key to step to the next tunable parameter, MPU FAILED SETPOINT.
5. Use the CURSOR RIGHT, ADJ UP and, ADJ DOWN to enter the proper rpm for your preferred MPU FAILED SETPOINT.
6. Press the MENU key to step to the next tunable parameter, MPU FAILED TIMEOUT.
7. Use the CURSOR RIGHT, ADJ UP, and, ADJ DOWN keys to enter the appropriate time interval.
8. Press the MENU key to step to the next tunable parameter, MPU GEAR TEETH.
9. Use the CURSOR RIGHT, ADJ UP, and ADJ DOWN keys to enter the number of gear teeth on the gear being monitored by the MPU connected to this unit.
10. Press the MENU key to step to the next tunable parameter, TRIP ON MPU FAILURE.
11. Use the ADJ UP or ADJ DOWN key to enter a “yes” or “no” response.
12. Press the MENU key to step to the NEXT tunable parameter, TIMER STARTS ON RESET.
13. Use the ADJ UP or ADJ DOWN key to enter a “yes” or “no” response.
14. Press the MENU key to step to the last tunable parameter, ALARM IF SPEED < MPU FAIL SETPOINT.
15. Use the ADJ UP or ADJ DOWN key to enter a “yes” or “no” response.
16. Duplicate this procedure for the other two units.

17. Return the keyswitch to the monitor position. The LCD displays CHANGES SAVED for two seconds.

For your convenience, a programming worksheet is provided below. The worksheet should help ensure proper programming and provide you with a hard copy record of the values entered. Feel free to copy the worksheet for future use.

ProTech 203 Programming Worksheet

UNIT A	UNIT B	UNIT C
TRIP SPEED SETPOINT	TRIP SPEED SETPOINT	TRIP SPEED SETPOINT
Prime mover speed in rpm at which user expects unit to de-energize its alarm relay, turn on the TRIP LED, and energize/de-energize, (depending upon the version chosen) its voter relays.		
MPU FAILED SETPOINT	MPU FAILED SETPOINT	MPU FAILED SETPOINT
The prime mover speed must exceed this value within the MPU FAILED TIMEOUT period or the unit will trip. If the TIMER STARTS on RESET option is set to "Yes", the speed must also exceed this value whenever the contact input is open or the unit will trip.		
MPU FAILED TIMEOUT	MPU FAILED TIMEOUT	MPU FAILED TIMEOUT
Time period after a reset, during which the prime mover speed must exceed the MPU FAILED SETPOINT or unit will trip.		
MPU GEAR TEETH	MPU GEAR TEETH	MPU GEAR TEETH
Number of gear teeth the MPU is looking at.		
TRIP ON MPU FAILURE	TRIP ON MPU FAILURE	TRIP ON MPU FAILURE
"Yes" or "No" option. If an MPU loss-of-signal occurs, the MPU FAIL LED turns on and the alarm relay de-energizes. If the TRIP ON MPU FAILURE option is set to "Yes", the unit trips. This option applies only to a sudden loss of MPU signal while running. Trips due to an MPU timer timeout or an open contact input are not affected by this option.		
TIMER STARTS ON RESET	TIMER STARTS ON RESET	TIMER STARTS ON RESET
"Yes" or "No" option. If set to "No", the MPU fail timer starts when start key is pressed or when the contact input opens. If set to "Yes", the MPU fail timer starts when the reset key is pressed or remote reset is momentarily closed.		
ALARM IF SPEED < MPU FAIL SETPOINT	ALARM IF SPEED < MPU FAIL SETPOINT	ALARM IF SPEED < MPU FAIL SETPOINT
This option only applies when the "TIMER STARTS ON RESET" option is set to "Yes". If this option is set to "Yes", the alarm relay de-energizes whenever speed is below the MPU fail set point.		

Operation

IMPORTANT

As used in the following discussions, “trip” refers to the action of an individual speed-sensing unit in the ProTech 203 system as it de-energizes the alarm relay, and turns on the TRIP LED, and de-energizes its voter relays (de-energize-to-trip versions) or energizes its voter relays (energize-to-trip versions). The trip cause becomes the currently displayed parameter. Once a unit is tripped, it remains tripped until reset or until the power is cycled.

Start-up

The ProTech 203 system allows two methods for turbine start. The **TIMER STARTS ON RESET** menu option determines which method is used. The default setting for this option is **NO**, which provides separate reset and start functions. When this option is set to **YES**, a combined reset/start function is provided by the reset key or remote reset contact. The two methods are described below. Table 4-2 provides a brief summary of the two start configuration options.

Method 1—TIMER STARTS ON RESET = NO. MPU fail timer starts when start key is pressed or when the contact input opens.

See Figure 4-2 for a block diagram of this method. First, any trips or alarms are cleared by pressing the reset key or by momentarily closing the reset contact. Before the MPU fail timer is started, and while it is running, the MPU fail trip is overridden. When the turbine is ready to be started, the MPU fail timer is started by pressing the start key, or by momentarily opening the contact input. The timer expires when it reaches the MPU fail timeout value. If speed does not exceed the MPU fail set point before the timer expires, the unit trips. The MPU fail LED turns on and remains on until the unit is reset.

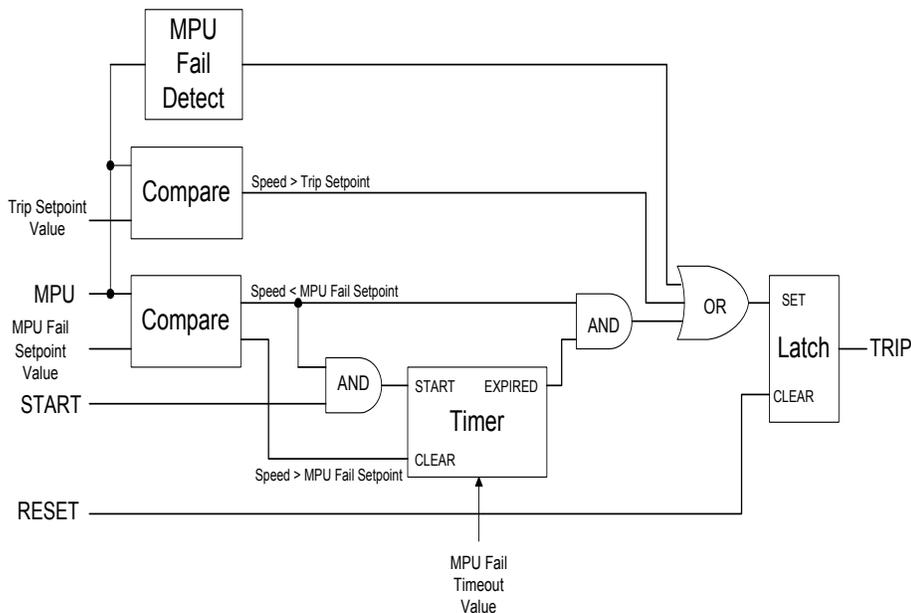


Figure 4-2. Method 1 Block Diagram

If the unit is being restarted after a normal rolldown (that is, there was no trip), the unit does not require a reset. The MPU fail trip is overridden because the MPU fail timer is cleared whenever speed exceeds the MPU fail set point. The MPU fail timer should be started by the operator when the turbine is ready to be started again.

The MPU fail timer can only be started when speed is below the MPU fail set point. Pressing the start key has no effect if speed is above the MPU fail set point.

Method 2—TIMER STARTS ON RESET = YES. MPU fail timer starts when the reset key is pressed or remote reset is momentarily closed. An open contact input causes a trip if speed is below the MPU fail set point, regardless of the timer.

See Figure 4-3 for a block diagram of this method. It is the method used in earlier versions of the ProTech system. When the turbine is ready to be started, the MPU fail timer is started by pressing the reset key, or by momentarily closing the remote reset input. If speed does not exceed the MPU fail set point within the MPU fail timeout value, the unit trips.

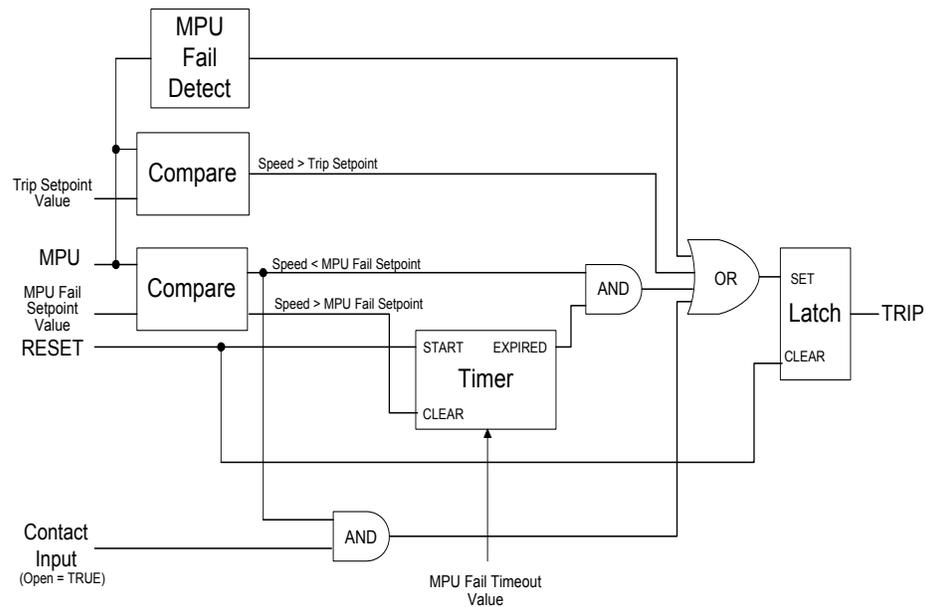


Figure 4-3. Method 2 Block Diagram

If the unit is being restarted after a normal rolldown (that is, there was no trip), it should be reset when the turbine is ready to be started again. Earlier versions of the ProTech system remained disabled if the remote reset contact was held closed. In the present version, holding the remote reset contact closed will not disable the unit. If the unit is reset to clear a trip condition, but the turbine will not be immediately re-started, the remote reset contact must be periodically closed in order to prevent the timer from causing an MPU fail timeout trip.

As further protection against a faulty MPU signal to the ProTech system, the contact input can trip the turbine if the speed sensed by the unit is below the MPU fail set point, regardless of the timer. The contact input could come from the turbine control system, or could come from a limit switch, pressure switch, or a combination of such devices which provide positive indication that the turbine speed should be above the MPU fail set point.

When the TIMER STARTS ON RESET option is set to YES, the ALM IF SPD < MPU FAIL SETPT option is active. If ALM IF SPD < MPU FAIL SETPT option is set to YES, the alarm relay de-energizes whenever speed is below the MPU fail set point.

The start key has no effect when the TIMER STARTS ON RESET option is set to YES.

Table 4-2. Start Mode Options

TIMER STARTS ON RESET Option	ALM IF SPD < MPU FAIL SETPT Option	
NO	NO	Default operation. "Reset" resets trip and alarm condition. "Start" begins MPU fail timer.
NO	YES	Same as above. The ALM IF SPEED > MPU FAIL PT option has no effect if the TIMER STARTS ON RESET option is set to "NO"
YES	NO	MPU fail timer starts on Reset. Start button and contact input have no effect. Speed < MPU fail point is not an alarm condition.
YES	YES	MPU fail timer starts on Reset. Start button has no effect. Contact input provides trip input which is independent of the MPU fail timer. The alarm is true whenever the speed is below the MPU fail set point. Similar to ProTech systems 9905-975 through 9905-986.

Normal Operation

Each unit in the ProTech system continually monitors speed for an overspeed condition (present speed > TRIP SPEED SETPOINT) or for a loss-of-signal condition. The peak speed is updated whenever the present speed exceeds the peak speed.

If an overspeed occurs, the unit trips. After the trip occurs, the peak speed continues to be updated and is stored in non-volatile memory. Non-volatile storage means that even if power to the unit is lost, the peak speed can be retrieved later. Peak speed is not stored in non-volatile memory if an overspeed condition has not occurred.

To reset a unit's peak speed, press the menu key repeatedly until PEAK SPEED is displayed. (If the unit is tripped, it must first be reset by pressing the reset key.) Place the key switch in the PROGRAM position, then press the reset key. The peak speed is set equal to the present speed. Return the key switch to the MONITOR position.

An MPU loss-of-signal occurs when a sudden loss of speed is detected. When an MPU frequency of less than 100 Hz is measured, the previously measured speed is checked. If it was greater than 120 Hz, the MPU is assumed to have failed. The alarm relay de-energizes, and the MPU FAIL LED turns on and remains on until the unit is reset or until power is cycled. If the TRIP ON MPU FAILURE option is set to Yes, a trip occurs. When a normal rolldown occurs, the alarm relay does not de-energize, the MPU FAIL LED does not turn on, and no trip occurs.

To perform a lamp test, press the menu key repeatedly until PRESS START FOR LAMP TEST is displayed. Pressing the start key then illuminates all LEDs and causes solid block characters to be displayed on the screen for approximately 2 seconds.

Overspeed Test

The overspeed test function is activated when the keyswitch is in the PROGRAM position and the operator presses and holds the OVSP TEST button on the touchpad. The microcontroller switches the source of the MPU signal from the MPU input to an on-board oscillator. The test speed is annunciated on the LCD. If the test speed is adjusted above the trip set point, using the Test Frequency potentiometer on each unit, a trip occurs. MPU loss-of-signal checking is disabled, and the peak speed value does not change during overspeed test. When the OVSP TEST button is released, the microcontroller switches the source of the MPU signal back to MPU input and normal operation is restored. **Each ProTech unit must be reset to clear its trip condition.**

IMPORTANT

Each individual unit may be tested as described above while the entire system remains on-line. In this case, the two units not being tested take over full control of the overspeed protection for the prime mover.

We recommend that the overspeed test be performed on each unit on a weekly basis and that an actuating equipment integration assessment be performed any time the prime mover is taken off-line.

Hardware Faults

If the microcontroller determines that the EEPROM is not responding correctly, a trip occurs. The trip cause is annunciated as HARDWARE FAULT. If this type of fault occurs, reset the unit. If the fault continues to occur, replace the unit and return it for repair.

If the microcontroller determines that the data in EEPROM has been corrupted, the display shows EEPROM DATA LOST. If this type of fault occurs, reset the unit. If the fault continues to occur, replace the unit and return it for repair.

The microcontroller monitors an interlock signal which indicates that the internal hardware cables are connected correctly. If this signal indicates a missing interlock, a trip occurs. The cause of the trip is annunciated as INTERLOCK FAULT. If this fault occurs, check all cable connections.

If a monitor circuit determines that the microcontroller is not functioning, a trip occurs. The CPU FAIL LED turns on. If this fault occurs, replace the unit and return it for repair.

Table 4-3 provides a summary of possible trip causes.

Table 4-3. Trip Causes

Display Shows	Cause
MPU>TRIP SETPT	Speed has exceeded the TRIP SETPOINT value.
OVERSPEED TEST	Speed exceeded the TRIP SETPOINT value during an overspeed test.
MPU FAIL TIMEOUT	After START, speed did not reach the MPU FAIL SETPOINT within the MPU FAIL TIMEOUT time.
MPU FAILED	A sudden loss of speed occurred while running.
NO MPU SIGNAL	The contact input was open while speed was below the MPU FAIL SETPOINT, and the TIMER STARTS on RESET option is set to Yes.
HARDWARE FAULT	The unit has an internal hardware problem.
INTERLOCK FAULT	An internal cable is disconnected.

Chapter 5.

Troubleshooting and User Repairs

Troubleshooting

The following troubleshooting guide will help isolate problems in the ProTech[®] 203 device, actuating system, plant wiring, MPUs, or elsewhere. Make the checks in the order indicated.

IMPORTANT

To check the ProTech thoroughly, troubleshoot each unit (A, B, and C) separately. A unit consists of one complete speed-sensing circuit, including the power supply, I/O module, and display board.

Symptom	Cause	Remedy
Prime mover overspeeds after operating at rated speed for some time	Prime mover	Check for proper operation of the prime-mover fuel system. If actuator moves toward minimum fuel during overspeed, problem is in the fuel system.
Prime mover does not trip on overspeed	Power is not applied to an energized-to-trip ProTech model	Apply power to all ProTech units.
	The ProTech device is not connected or is incorrectly connected to the external actuating system	Check that the ProTech device is installed properly.
	Incorrect set point values configured for one or more units	Check the MPU GEAR TEETH and TRIP SPEED SETPOINT configurations for each unit to verify that they are appropriate for prime mover and the individual MPUs.
	If two or more units show a TRIPPED indication, the cause is the external actuating system down-line from the ProTech device	Check for incorrect field wiring and inoperable or incorrectly calibrated actuating equipment.
Prime mover trips inappropriately	More than one unit has been overspeed tested at one time	Reset the units.
	Incorrect set point values configured for one or more units	Check the MPU GEAR TEETH and TRIP SPEED SETPOINT configurations for each unit to verify they're appropriate for prime mover and the individual MPUs.

Symptom	Cause	Remedy
Inappropriate trip during start-up	Contact input was left open and TIMER STARTS ON RESET option is set to Yes.	If contact input is not used, jumper together TB5-14 and TB5-15 of each unit.
	Incorrect set point values configured for one or more units	Prime mover is not ramping to configured speed in the allotted time. Verify that the MPU FAIL SETPOINT and MPU FAIL TIMEOUT are appropriate for the prime mover.
	Incorrect MPU signal	Check that all MPUs are correctly wired to the ProTech device and are functioning properly.
Inappropriate trip. Hardware fault annunciated	EEPROM doesn't respond correctly	Reset the unit.
		If fault continues, replace unit (see "User Repairs" section below).
Inappropriate trip. Interlock fault annunciated	Internal cables are not connected correctly	Check ProTech internal cabling and installation procedure.
Inappropriate trip. CPU FAIL LED lit	The ProTech microcontroller is not functioning	Replace the entire unit (see "User Repairs" section below).
Prime mover won't start	One or more de-energize to trip units do not have power	Check power supply fuses, wiring, and power sources.
	One or more ProTech units need to be reset	Press the RESET key.
	A de-energized-to-trip ProTech model is installed when an energized-to-trip model is appropriate—or vice versa	Verify the type of ProTech model in Chapter 1.
	Actuating wiring from the ProTech device is incorrect	Check actuating system for proper normally open or normally closed wiring.
Unit has LCD display, but no LEDs display, or vice versa	Unit is faulty	Replace the entire unit (see "User Repairs" section below).
Unit has neither LCD nor LED display	Unit has no power	Check that power is applied to the unit.
	Power supply fuses need to be replaced	Replace unit's power supply board fuse (see "User Repairs" section below).
	Power supply board is faulty	Replace the entire unit (see "User Repairs" section below).
Unit is not operating; STATUS 1 & 2 and TRIPPED are illuminated	Unit needs to be reset	Press the RESET key.
Unit won't RESET	Remote RESET contacts are closed	Check that the remote RESET operates as a momentary contact.

User Repairs

The ProTech device is highly reliable and should require minimal hardware repairs. Use the above troubleshooting guide to determine the course of action if a problem does occur.

In some cases, you will need to return the ProTech system to the supplier from whom you purchased it. However, in other cases, the Troubleshooting Guide will suggest one of following remedies:

- Changing a power-supply board fuse
- Replacing an entire unit (including display, I/O, and power supply boards) while the other two units continue to function so that the ProTech device stays on-line

IMPORTANT

To ensure compatibility, the *entire* unit must be replaced as a matched set. Do not mix and match boards between units.

Changing a Power Supply Board Fuse

Tools Needed

- #2 Phillips screw driver
- 1/4-inch nut driver
- small flat blade screw driver
- 5/32 inch Allen wrench

Appropriate replacement fuses are CSA- and UL-approved, slow-blow, 5 x 20 mm fuses.

Table 5-1. Power Supply Fuse Data

Power Supply Voltage	Fuse Amperage
24 Vdc	1.0 A
120 Vac/dc	0.8 A
220 Vac	0.8 A

Procedure

1. Shut off the power to the unit in which you're replacing a fuse.

WARNING

HIGH VOLTAGE—Failure to disconnect power to the unit you're replacing prior to proceeding can result in exposure to potentially lethal voltage and therefore possible injury or death.

2. To open the front door, turn the two door latches counterclockwise (see Figure 5-1).

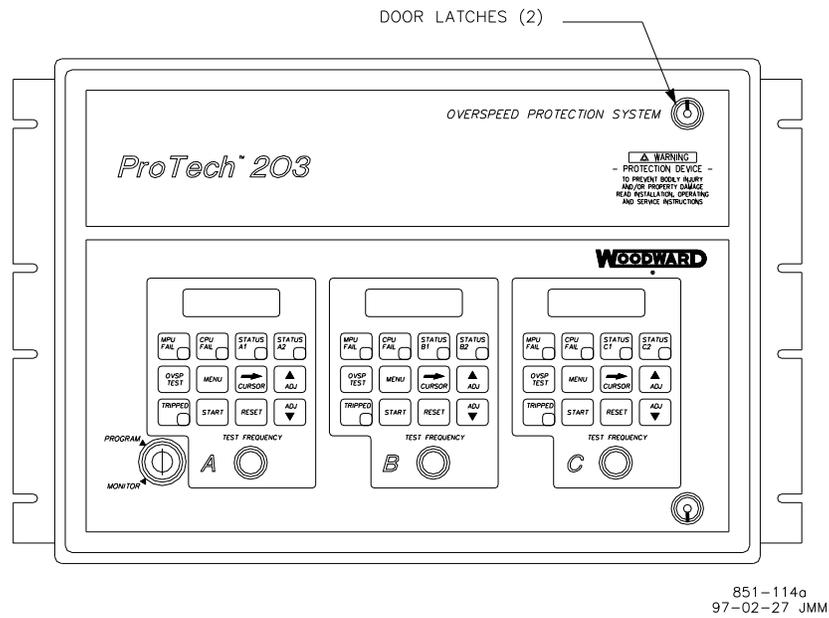


Figure 5-1. ProTech System Front Door

3. If you're replacing a fuse in Unit A, remove the ribbon-cable clamp and retain for use when re-installing the cover (Figure 5-2).

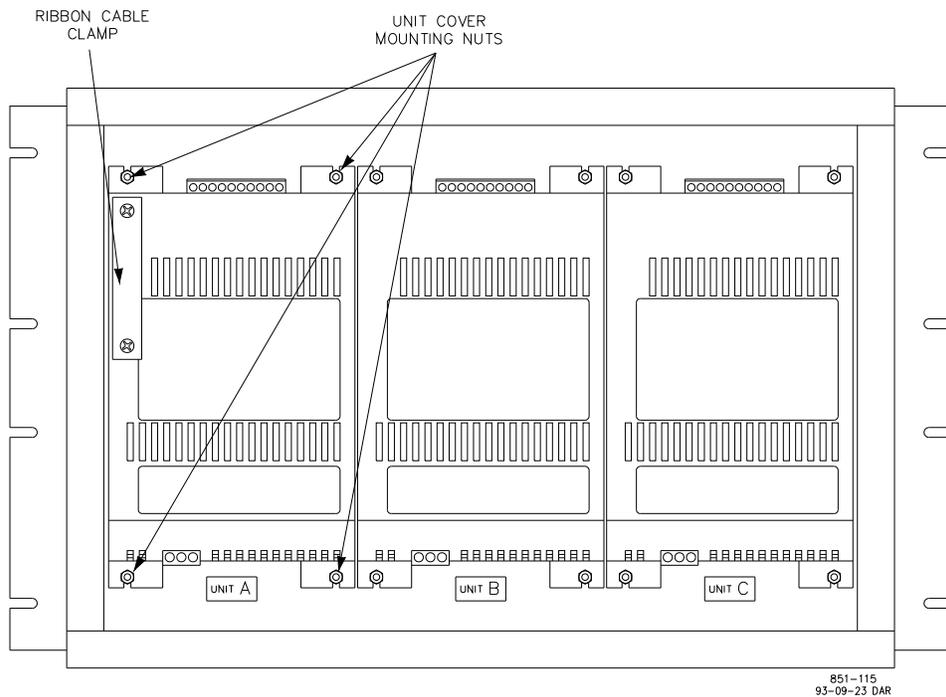


Figure 5-2. Unit Covers Inside the ProTech Device

4. Unplug the power supply board terminal block, then unplug the I/O board terminal block (Figure 5-2).
5. Remove the four nuts on the unit's cover, and carefully lift the cover off (Figure 5-2). Retain the cover and the nuts to be reinstalled after changing the fuse.
6. With the cover off, the power supply board fuses will be visible in the lower left hand corner of the power supply board, just above the power supply terminal block.
7. Remove the fuses and examine them for defects. Replace any defective or suspect fuse.
8. Replace the unit's cover and snugly secure the four nuts that hold the cover in place.
9. If you've been working on Unit A, replace the ribbon-cable clamp onto the cover (Figure 5-2).
10. Plug in the unit's terminal blocks.
11. Close and latch the front door.
12. Re-power the unit.
13. On the unit's keypad, press RESET to activate the unit's operation.

Changing a ProTech Unit On-line

IMPORTANT

To ensure compatibility, the *entire* unit must be replaced as a matched set. Do not mix and match boards between units.

Tools and Supplies Needed

- #2 Phillips screw driver
- 1/4-inch nut driver
- small flat blade screw driver
- Heatsink compound

Procedure to Remove a Unit from the ProTech Chassis

1. Shut off the power to the unit you're replacing.

WARNING

HIGH VOLTAGE—Failure to disconnect power to the unit you're replacing prior to proceeding can result in exposure to potentially lethal voltage and therefore possible injury or death.

2. To open the front door, turn the two door latches counterclockwise (Figure 5-1).
3. If you're replacing Unit A, remove the ribbon-cable clamp and retain for use when installing the replacement unit (Figure 5-2).

4. Unplug the power supply board terminal block, then unplug the I/O board terminal block (Figure 5-2).
5. Remove the four nuts on the unit's cover, and carefully lift the cover off (Figure 5-2). Retain the cover and the nuts to be reinstalled with the replacement unit.

NOTICE

Be very careful not to drop any of the nuts or screws as you remove or replace them. It may be possible for them to get under one of the adjacent unit covers or contact the exposed back of one of the display boards on the front cover. If this happens, it is possible for the part to cause a short on a unit under power and therefore a possible turbine trip.

6. Unscrew the four long screws holding the two-board pack together (Figure 5-3).

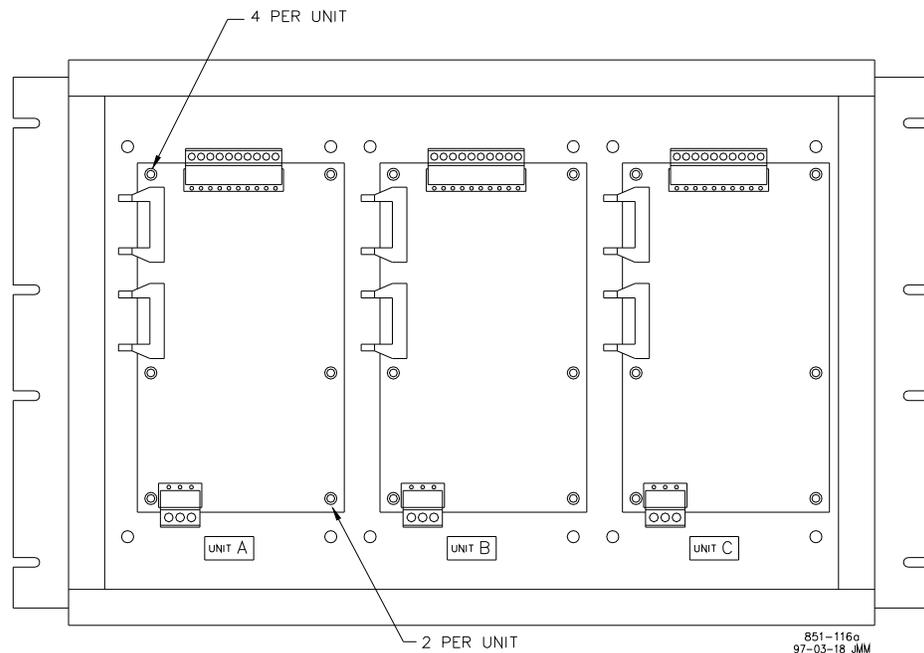


Figure 5-3. Board Locations

7. Remove the six mounting screws securing the power supply board to the chassis.
8. Unplug the ribbon cables from the power supply board, and remove the board.
9. Unplug the terminal block and ribbon cable from the corresponding display board.
10. Remove the six nuts holding the display board to the ProTech system chassis front door. Note the nuts' locations in Figure 5-4 so that you don't loosen the 4 nuts that attach the LCD (display) to the circuit board.

IMPORTANT

If removing Unit A, retain the two cable clamps for re-installation.

11. Holding the display board's terminal block and ribbon cable connector, "walk" and lift the board off of the door.

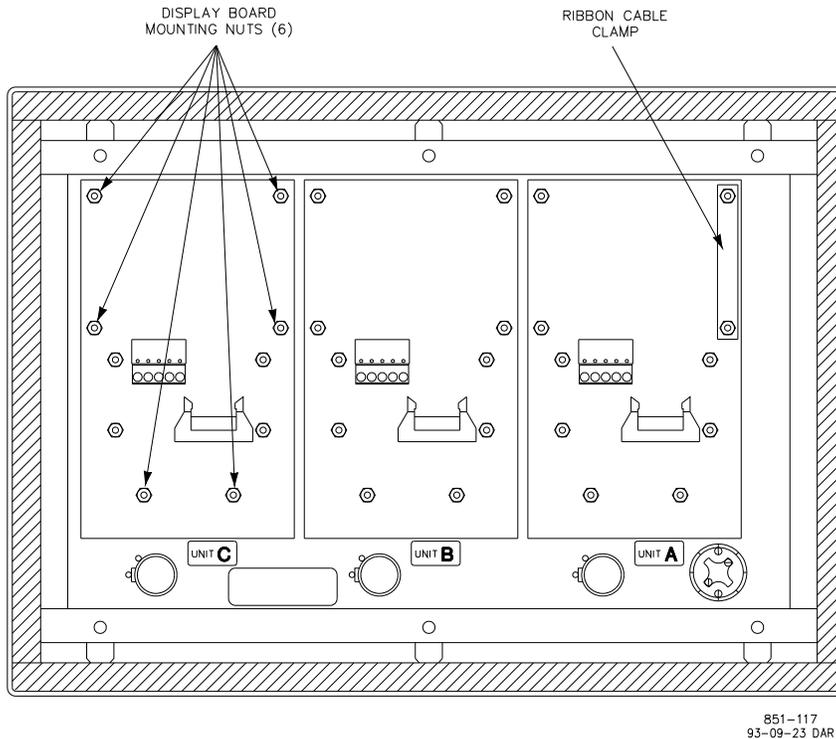


Figure 5-4. Display Boards

NOTICE

Do not use screwdrivers or other objects to lift or pry the display board. Doing so may damage other ProTech components.

Procedure to Install a New Unit

1. Insert and position the new display board in place (Figure 5-4).
2. Replace the six display board nuts, tighten until they are snug (if replacing unit A, re-install the ribbon-cable clamps).
3. Plug in the ribbon cable, then the terminal block to the display board.
4. Insert and position the new power supply board (Figure 5-3).
5. Replace the six screws that secure the power supply board to the chassis.
6. Plug the ribbon cables back into the power supply board.
7. Replace the unit's metal cover. To avoid future confusion, make sure the proper cover is on the proper unit. This is important because each cover is labeled with the unit ID letter as well as the correct voltage to be applied to that unit.
8. Snugly secure the four cover nuts.

9. If you've replaced Unit A, replace the ribbon-cable clamp onto the cover (Figure 5-2).
10. Plug in the unit's terminal blocks.
11. Close and latch the front door.
12. Re-power the unit you just replaced.
13. On the replaced unit's display, press RESET to activate that unit's operation.

Chapter 6.

Service Options

Product Service Options

If you are experiencing problems with the installation, or unsatisfactory performance of a Woodward product, the following options are available:

- Consult the troubleshooting guide in the manual.
- Contact the manufacturer or packager of your system.
- Contact the Woodward Full Service Distributor serving your area.
- Contact Woodward technical assistance (see “How to Contact Woodward” later in this chapter) and discuss your problem. In many cases, your problem can be resolved over the phone. If not, you can select which course of action to pursue based on the available services listed in this chapter.

OEM and Packager Support: Many Woodward controls and control devices are installed into the equipment system and programmed by an Original Equipment Manufacturer (OEM) or Equipment Packager at their factory. In some cases, the programming is password-protected by the OEM or packager, and they are the best source for product service and support. Warranty service for Woodward products shipped with an equipment system should also be handled through the OEM or Packager. Please review your equipment system documentation for details.

Woodward Business Partner Support: Woodward works with and supports a global network of independent business partners whose mission is to serve the users of Woodward controls, as described here:

- A **Full Service Distributor** has the primary responsibility for sales, service, system integration solutions, technical desk support, and aftermarket marketing of standard Woodward products within a specific geographic area and market segment.
- An **Authorized Independent Service Facility (AISF)** provides authorized service that includes repairs, repair parts, and warranty service on Woodward's behalf. Service (not new unit sales) is an AISF's primary mission.
- A **Recognized Engine Retrofitter (RER)** is an independent company that does retrofits and upgrades on reciprocating gas engines and dual-fuel conversions, and can provide the full line of Woodward systems and components for the retrofits and overhauls, emission compliance upgrades, long term service contracts, emergency repairs, etc.
- A **Recognized Turbine Retrofitter (RTR)** is an independent company that does both steam and gas turbine control retrofits and upgrades globally, and can provide the full line of Woodward systems and components for the retrofits and overhauls, long term service contracts, emergency repairs, etc.

You can locate your nearest Woodward distributor, AISF, RER, or RTR on our website at:

www.woodward.com/directory

Woodward Factory Servicing Options

The following factory options for servicing Woodward products are available through your local Full-Service Distributor or the OEM or Packager of the equipment system, based on the standard Woodward Product and Service Warranty (5-01-1205) that is in effect at the time the product is originally shipped from Woodward or a service is performed:

- Replacement/Exchange (24-hour service)
- Flat Rate Repair
- Flat Rate Remanufacture

Replacement/Exchange: Replacement/Exchange is a premium program designed for the user who is in need of immediate service. It allows you to request and receive a like-new replacement unit in minimum time (usually within 24 hours of the request), providing a suitable unit is available at the time of the request, thereby minimizing costly downtime. This is a flat-rate program and includes the full standard Woodward product warranty (Woodward Product and Service Warranty 5-01-1205).

This option allows you to call your Full-Service Distributor in the event of an unexpected outage, or in advance of a scheduled outage, to request a replacement control unit. If the unit is available at the time of the call, it can usually be shipped out within 24 hours. You replace your field control unit with the like-new replacement and return the field unit to the Full-Service Distributor.

Charges for the Replacement/Exchange service are based on a flat rate plus shipping expenses. You are invoiced the flat rate replacement/exchange charge plus a core charge at the time the replacement unit is shipped. If the core (field unit) is returned within 60 days, a credit for the core charge will be issued.

Flat Rate Repair: Flat Rate Repair is available for the majority of standard products in the field. This program offers you repair service for your products with the advantage of knowing in advance what the cost will be. All repair work carries the standard Woodward service warranty (Woodward Product and Service Warranty 5-01-1205) on replaced parts and labor.

Flat Rate Remanufacture: Flat Rate Remanufacture is very similar to the Flat Rate Repair option with the exception that the unit will be returned to you in “like-new” condition and carry with it the full standard Woodward product warranty (Woodward Product and Service Warranty 5-01-1205). This option is applicable to mechanical products only.

Returning Equipment for Repair

If a control (or any part of an electronic control) is to be returned for repair, please contact your Full-Service Distributor in advance to obtain Return Authorization and shipping instructions.

When shipping the item(s), attach a tag with the following information:

- return authorization number;
- name and location where the control is installed;
- name and phone number of contact person;
- complete Woodward part number(s) and serial number(s);
- description of the problem;
- instructions describing the desired type of repair.

Packing a Control

Use the following materials when returning a complete control:

- protective caps on any connectors;
- antistatic protective bags on all electronic modules;
- packing materials that will not damage the surface of the unit;
- at least 100 mm (4 inches) of tightly packed, industry-approved packing material;
- a packing carton with double walls;
- a strong tape around the outside of the carton for increased strength.

NOTICE

To prevent damage to electronic components caused by improper handling, read and observe the precautions in Woodward manual 82715, *Guide for Handling and Protection of Electronic Controls, Printed Circuit Boards, and Modules*.

Replacement Parts

When ordering replacement parts for controls, include the following information:

- the part number(s) (XXXX-XXXX) that is on the enclosure nameplate;
- the unit serial number, which is also on the nameplate.

Engineering Services

Woodward offers various Engineering Services for our products. For these services, you can contact us by telephone, by email, or through the Woodward website.

- Technical Support
- Product Training
- Field Service

Technical Support is available from your equipment system supplier, your local Full-Service Distributor, or from many of Woodward's worldwide locations, depending upon the product and application. This service can assist you with technical questions or problem solving during the normal business hours of the Woodward location you contact. Emergency assistance is also available during non-business hours by phoning Woodward and stating the urgency of your problem.

Product Training is available as standard classes at many of our worldwide locations. We also offer customized classes, which can be tailored to your needs and can be held at one of our locations or at your site. This training, conducted by experienced personnel, will assure that you will be able to maintain system reliability and availability.

Field Service engineering on-site support is available, depending on the product and location, from many of our worldwide locations or from one of our Full-Service Distributors. The field engineers are experienced both on Woodward products as well as on much of the non-Woodward equipment with which our products interface.

For information on these services, please contact us via telephone, email us, or use our website: www.woodward.com.

How to Contact Woodward

For assistance, call one of the following Woodward facilities to obtain the address and phone number of the facility nearest your location where you will be able to get information and service.

Electrical Power Systems

Facility	Phone Number
Brazil	+55 (19) 3708 4800
China	+86 (512) 6762 6727
Germany	+49 (0) 21 52 14 51
India	+91 (129) 4097100
Japan	+81 (43) 213-2191
Korea	+82 (51) 636-7080
Poland	+48 12 295 13 00
United States	+1 (970) 482-5811

Engine Systems

Facility	Phone Number
Brazil	+55 (19) 3708 4800
China	+86 (512) 6762 6727
Germany	+49 (711) 78954-510
India	+91 (129) 4097100
Japan	+81 (43) 213-2191
Korea	+82 (51) 636-7080
The Netherlands	+31 (23) 5661111
United States	+1 (970) 482-5811

Turbine Systems

Facility	Phone Number
Brazil	+55 (19) 3708 4800
China	+86 (512) 6762 6727
India	+91 (129) 4097100
Japan	+81 (43) 213-2191
Korea	+82 (51) 636-7080
The Netherlands	+31 (23) 5661111
Poland	+48 12 295 13 00
United States	+1 (970) 482-5811

You can also locate your nearest Woodward distributor or service facility on our website at:

www.woodward.com/directory

Technical Assistance

If you need to telephone for technical assistance, you will need to provide the following information. Please write it down here before phoning:

Your Name _____

Site Location _____

Phone Number _____

Fax Number _____

Engine/Turbine Model Number _____

Manufacturer _____

Number of Cylinders (if applicable) _____

Type of Fuel (gas, gaseous, steam, etc) _____

Rating _____

Application _____

Control/Governor #1

Woodward Part Number & Rev. Letter _____

Control Description or Governor Type _____

Serial Number _____

Control/Governor #2

Woodward Part Number & Rev. Letter _____

Control Description or Governor Type _____

Serial Number _____

Control/Governor #3

Woodward Part Number & Rev. Letter _____

Control Description or Governor Type _____

Serial Number _____

If you have an electronic or programmable control, please have the adjustment setting positions or the menu settings written down and with you at the time of the call.

Revision History

Changes in Revision G—

- Removed North American Compliance from Regulatory Compliance page (products in this manual are not UL or CSA listed)

DECLARATION OF CONFORMITY

According to EN 45014

Manufacturer's Name: WOODWARD GOVERNOR COMPANY (WGC)
Industrial Controls Group

Manufacturer's Address: 1000 E. Drake Rd.
Fort Collins, CO, USA, 80525

Model Name(s)/Number(s): ProTech@ 203: 18-32 VDC / 9907-146, -147, 344 through -347
ProTech@ 203: 120 VAC / 9907-148 & -149; 8200-202, -203, -208 & -209
ProTech@ 203: 230 VAC / 9907-150 & 151.; 8200-204, -205, -210 & -211

Conformance to Directive(s): 89/336/EEC COUNCIL DIRECTIVE of 03 May 1989 on the approximation of the laws of the Member States relating to electromagnetic compatibility.

73/23/EEC COUNCIL DIRECTIVE of 19 February 1973 on the harmonization of the laws of the Member States relating to electrical equipment designed for use within certain voltage limits.

94/9/EC COUNCIL DIRECTIVE of 23 March 1994 on the approximation of the laws of the Member States concerning equipment and protective systems intended for use in potentially explosive atmospheres
Applicable Standards: EN 60079-15, 2003: Electrical apparatus for potentially explosive atmospheres - Type of protection 'n'.
EN61000-6-2, 2001: EMC Part 6-2: Generic Standards - Immunity for Industrial Environments
EN61000-6-4, 2001: EMC Part 6-4: Generic Standards - Emissions for Industrial Environments
EN50178, 1997: Electronic Equipment for Use in Power Installations

We, the undersigned, hereby declare that the equipment specified above conforms to the above Directive(s).

MANUFACTURER


Signature

Douglas W. Salter

Full Name

Engineering Manager

Position

WGC, Fort Collins, CO, USA

Place

10/11/04

Date

We appreciate your comments about the content of our publications.

Send comments to: icinfo@woodward.com

Please reference publication **85206G**.



B85206:G



PO Box 1519, Fort Collins CO 80522-1519, USA
1000 East Drake Road, Fort Collins CO 80525, USA
Phone +1 (970) 482-5811 • Fax +1 (970) 498-3058

Email and Website—www.woodward.com

Woodward has company-owned plants, subsidiaries, and branches,
as well as authorized distributors and other authorized service and sales facilities throughout the world.

Complete address / phone / fax / email information for all locations is available on our website.