



AIRCRAFT ENGINE SYSTEMS

VALUE-ADDED
AFTERMARKET SOLUTIONS

Woodward customer service managers develop customized programs that meet your support requirements, business objectives, and logistical needs. This single point of contact provides you with a simple and direct means of communication.

VALUE-ADDED AFTERMARKET SOLUTIONS

AIRCRAFT ENGINE SYSTEMS

INNOVATION SUPPORT AND SERVICE SOLUTIONS

Woodward assigns its customer service managers, by region, to work with you to enhance your understanding of product operation, help develop maintenance support programs, and coordinate service bulletin and modification programs tailored to your requirements.

Flexible Cost Management

- Customized work scopes
- Maintenance cost per hour/power by the hour
- Flat rates
- Long-term agreements

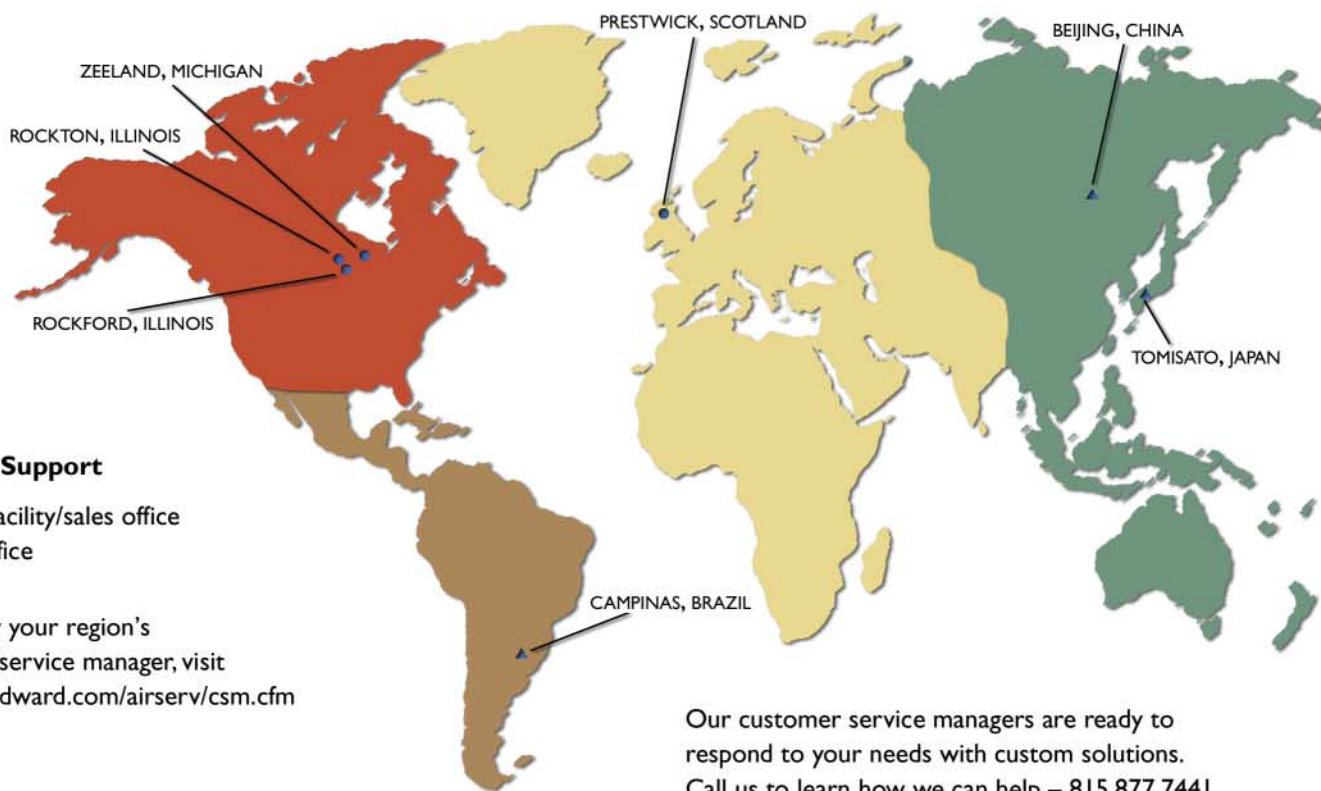
Inventory Management Options

- Rotable pools
- Exchanges
- Spare parts sales
- Spare end-item sales



REPAIR AND OVERHAUL SERVICES

	FUEL CONTROLS	FUEL NOZZLES	OTHER ACCESSORIES
CF34-3, -8, -10	●	●	●
CFM56-2, -3, -5	●	●	●
CF6-6, -50, -80A, -80C	●	●	●
V2500	●	●	●
GE90	●	●	●
RB211	●	●	●
JT8D, JT8D-200	●	●	●
JT9	●	●	●
PW2000	●	●	●
PW4000	●	●	●
BR710, BR715	●	●	●
CT7	●	●	●
PW200	●	●	●
PW300	●	●	●
FJ44	●	●	●



Regional Support

- repair facility/sales office
- ▲ sales office

To identify your region's customer service manager, visit www.woodward.com/airserv/csm.cfm

Our customer service managers are ready to respond to your needs with custom solutions. Call us to learn how we can help – 815.877.7441.

LOWER COST OF OWNERSHIP

Providing Technical Expertise

Relying on our in-depth OEM experience, we support our repair operations with engineering processes that collect and analyze field-return information. Using this data, we identify product improvements to increase Woodward-unit on-wing time.

Our unmatched environmental test facilities enable our technicians and engineers to provide excellent diagnostic and troubleshooting support.

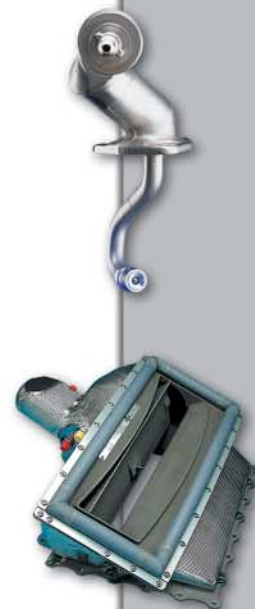
Offering e-Business Support

Woodward's customer care website provides support and service to our customers. Repair and shipment information can be tracked or automatic notification can advise status.

Responding to Your Needs

Our engineers and support staff develop repair and overhaul methods that provide the highest levels of quality, fastest turnaround, and most cost-effective service in the industry.

We furnish detailed reports with every repair and serial number tracking to ensure you have a traceable maintenance history. We stand ready to respond to your critical needs through our 24-hour AOG service.



ILLINOIS / ROCKFORD
CORPORATE HEADQUARTERS
P.O. Box 7001
5001 North Second Street
Rockford, Illinois 61125 USA
Tel: 815.877.7441

ILLINOIS / ROCKTON
AFTERMARKET PRODUCT SUPPORT
P.O. Box 405
One Woodward Way
Rockton, Illinois 61072 USA
Tel: 815.877.7441

MICHIGAN / ZEELAND
COMBUSTION PRODUCTS REPAIR CENTER
700 North Centennial Street
Zeeland, Michigan 49464 USA
Tel: 616.772.9171

UNITED KINGDOM / SCOTLAND
AFTERMARKET PRODUCT SUPPORT GREATER EUROPE
5 Shawfarm Road
Prestwick, Ayrshire KA92TR
Scotland, UK
Tel: 44 1292 475086

CERTIFICATIONS

ILLINOIS / ROCKFORD AND ROCKTON

- AS9100:01 and ISO 9001:2000 certified
- FAA part 21 manufacturing approval
- FAR 145 repair station - FAA, JAA, CAAC, JCAB approved

MICHIGAN / ZEELAND

- AS9100:01 and ISO 9001:2000 certified
- FAA part 21 manufacturing approval
- FAR 145 repair station - FAA, JAA, CAAC approved

UNITED KINGDOM / SCOTLAND

- AS9100 and ISO 9001:2000 certified
- FAR 145 repair station
- JAR 145 approved maintenance organization



P.O. Box 7001 • 5001 North Second Street
Rockford, IL 61125 USA • Tel: 815.877.7441
www.woodward.com

An Equal Opportunity Employer